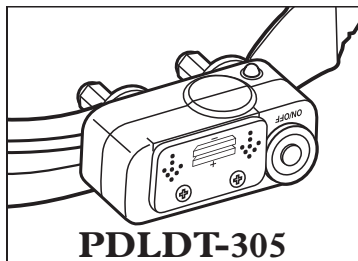
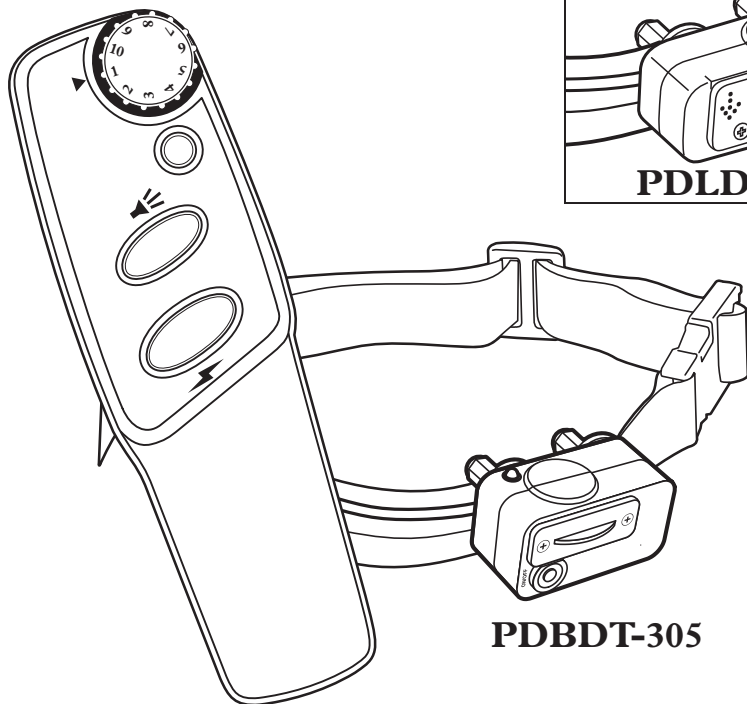


PetSafe® Remote Trainer

Operating and Training Guide

Please read this entire guide before beginning.



PDBDT-305

Thank you for choosing PetSafe®, the best selling brand of electronic training solutions in the world. Our mission is to be the most trusted brand in the pet ownership experience. We want to ensure your pet's safety by providing you with the tools and techniques to successfully train your pet. If you have any questions, please contact the Customer Care Center at 1-800-732-2677 or visit our website at www.petsafe.net.

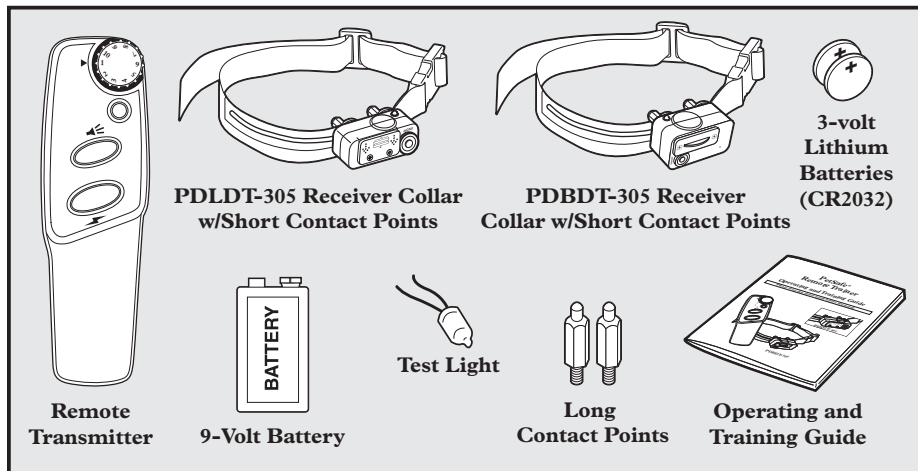
To get the most protection out of your limited warranty, please register your product within 90 days at www.petsafe.net. By registering, you will enjoy the product's full warranty and should you ever need to call the Customer Care Center, we will be able to help you faster. Additionally, you will not have to save your product receipt as registering serves as proof of purchase. Most importantly, PetSafe® will never give or sell your valuable information to anyone.

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Components



Other Items You May Need

- Small Phillips screwdriver
- Pliers
- Scissors
- Lighter
- Non-metallic collar and 10-foot leash

How the System Works

The PetSafe® Remote Trainer has been proven safe, comfortable, and effective for all pets over 8 pounds. This system assists you in controlling your pet without a leash in a range up to 100 yards. At the push of a button, the Remote Trainer sends a signal, activating the Receiver Collar. Using the Remote Trainer consistently and correctly, many misbehaviors that your pet exhibits can be corrected or any basic obedience commands can be taught.

Important: The Remote Trainer has a range up to 100 yards. Depending on the way you hold the Remote Transmitter, the range may vary. Hold the Remote Transmitter in a horizontal position away from your body to achieve optimum range. Terrain, weather, vegetation, transmission from other radio devices, and other factors will affect the range of your Remote Trainer.



Key Definitions

Remote Transmitter: Transmits the Radio Signal to the Receiver Collar.

Arrow: Indicates the level of stimulation that will be delivered to your pet.

Intensity Level Dial: Provides a choice of 10 different levels of stimulation to enable you to match the level to your pet's temperament.

Transmitter Indicator Light: Indicates when any button on the Remote Transmitter is pressed. This light also serves as a low battery indicator.

Tone Only Button: Sends an audible tone to your pet. There is no stimulation associated with this button.

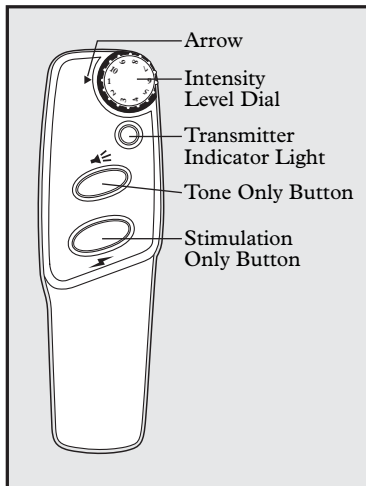
Stimulation Only Button: Delivers stimulation to your pet through the Contact Points. When this button is held down continuously for 8 seconds, the Remote Transmitter will "time-out", and you must release and press the button again before any additional stimulation can be delivered to your pet.

Receiver Collar: Receives the radio signal from the Remote Transmitter.

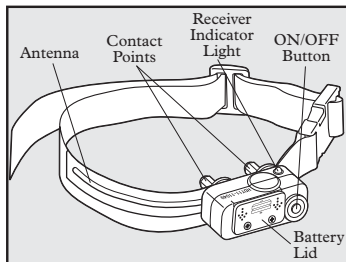
Contact Points: Deliver stimulation to your pet.

Receiver Indicator Light: Indicates when the Receiver Collar has been turned on or off. This light also serves as a low battery indicator.

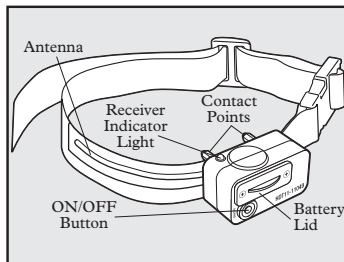
Remote Transmitter



Receiver Collar PDLDT-305



Receiver Collar PBDT-305

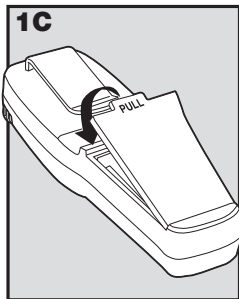
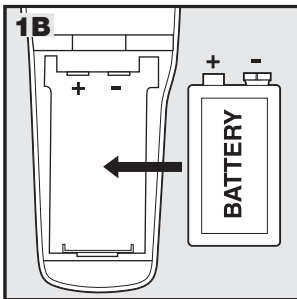
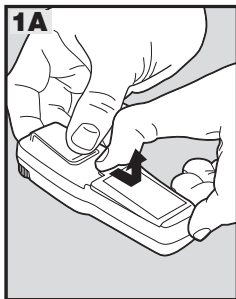


Operating Guide

Step 1 Prepare the Remote Transmitter

1 To Insert and Remove the Battery

1. Hold the Remote Transmitter face down and pull the battery door open (1A).
2. Insert the 9-volt battery with the positive side oriented as shown (1B).
3. Replace the battery door by positioning the bottom edge (1C), and snap the battery door into place.



To verify the battery has been inserted correctly

1. Press either button on the Remote Transmitter.
2. The Transmitter Indicator Light should come on.
3. If the Transmitter Indicator Light does not come on, you may have inserted the battery backwards. Try taking it out and turning it around.
4. If the Transmitter Indicator Light still does not come on, contact the Customer Care Center at 1-800-732-2677.

Transmitter Indicator Light – Function and Response

Remote Transmitter Function	Transmitter Indicator Light Response
Any button is pressed	Solid in color
Low battery	Flashes every 4 to 5 seconds

Step 2 Prepare the Receiver Collar

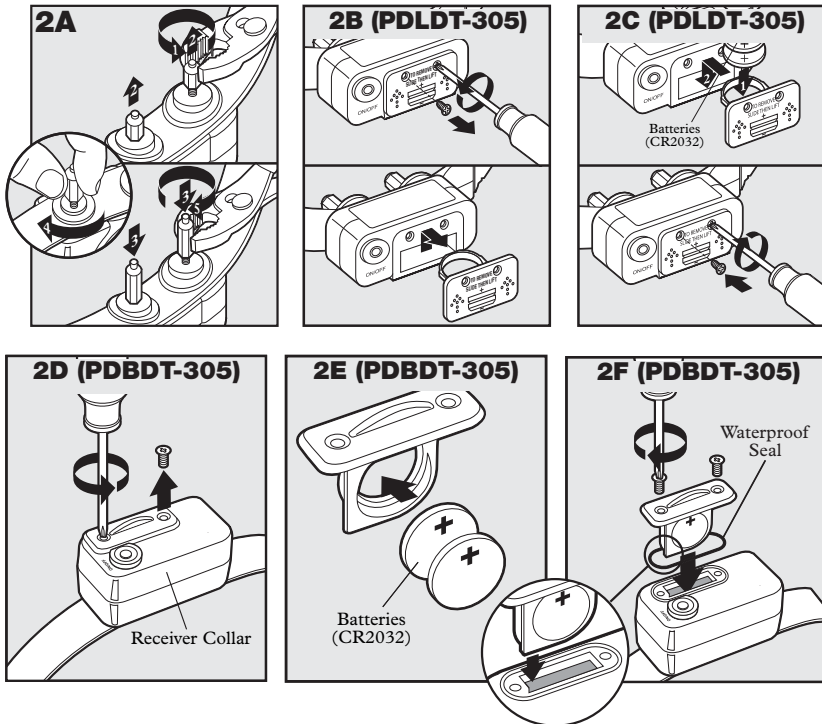
Your Receiver Collar comes with short Contact Points installed. Use the long Contact Points for pets with long or thick hair. Tighten the Contact Points with pliers one-half turn beyond finger tight (2A). Check the tightness weekly.

To Insert and Remove the Batteries

1. Remove the screws with a small Phillips screwdriver (2B).
2. For the PDLDT-305 only, push the Battery Lid up according to the arrows stamped on the Battery Lid (2B).
3. Slide the Battery Lid out.

4. Install two (2), 3-volt batteries positive (+) side up (2C, 2E).
5. Slide the Battery Lid into the Receiver Collar.
6. Reinstall the screws (2C, 2F). Do not over-tighten the screws.

Replacement batteries (3-volt, CR2032) can be found at many retailers. Contact the Customer Care Center or visit our website at www.petsafe.net for a list of common retailers.



Turning the Receiver Collar On and Off

To turn the Receiver Collar on, press and release the On/Off Button. The Receiver Indicator Light will flash twice after the button is released, indicating the Receiver Collar is ready to receive signals from the Remote Transmitter.

Once the Receiver Collar has been turned on, press the top button of the Remote Transmitter. Upon pressing, the Receiver Collar should beep for as long as the top button is pressed. If it does not, see “To Pair the Remote Transmitter and the Receiver Collar” in the Troubleshooting section.

To turn the Receiver Collar off, press and release the On/Off Button. The Receiver Indicator Light will flash three times after the button is released, indicating the unit has been turned off.

Note: To extend the life of the batteries, turn the Receiver Collar off when it is not in use.

Important: If the Receiver Collar is left on continuously, the maximum battery life (before replacing batteries) will be two weeks.

Receiver Indicator Light – Function and Response

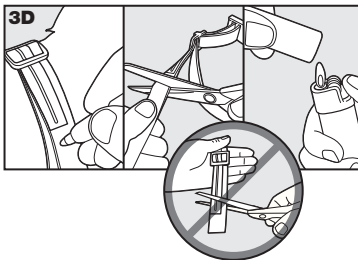
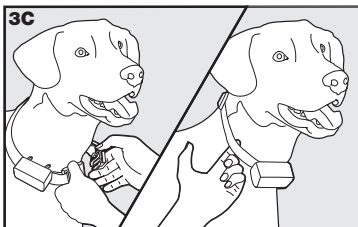
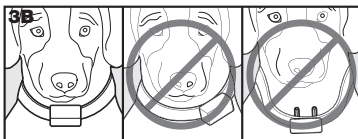
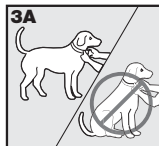
Receiver Collar Function	Receiver Indicator Light Response
Turning on	Flashes two times
Turning off	Flashes three times
Low battery	Flashes every 4 to 5 seconds

Step 3 Fit the Receiver Collar

Important: The proper fit and placement of your Receiver Collar is important for effective training. The Contact Points must have direct contact with your pet's skin on the underside of his neck.

To assure a proper fit, please follow these steps:

1. Have your pet standing comfortably (3A).
2. Center the Contact Points underneath your pet's neck, touching the skin (3B). If your pet has a long or thick coat, use the enclosed long Contact Points to reach through the hair. *Note: It is sometimes necessary to trim the hair around the Contact Points to make sure that contact is consistent.*
3. The Receiver Collar should fit snugly, yet loose enough to allow one finger to fit between the strap and your pet's neck (3C).
4. Allow your pet to wear the collar for several minutes then recheck the fit. Check the fit again as your pet becomes more comfortable with the Receiver Collar. If your pet's neck is less than 12" around, you will need to thread the part of the collar which includes the antenna through the buckle. It will be a tight fit.
5. Trim the collar as follows (3D):
 - a. Mark the desired length of the collar with a pen. Allow for growth if your pet is young or grows a thick winter coat.
 - b. Remove the Receiver Collar from your pet and cut off the excess. **Important: Do not cut the part of the collar containing the Antenna.**
 - c. Before placing the Receiver Collar back onto your pet, seal the edge of the cut collar by applying a flame along the frayed edge.



Care and Cleaning

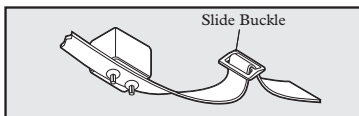
For comfort, safety, and effectiveness of this product, please ensure that you check the fit of your pet's collar frequently. This Guide describes proper collar fitting. If any skin irritation is observed, discontinue the use of the collar for a few days. If the condition persists beyond 48 hours, see your veterinarian.

To prevent skin irritation from occurring:

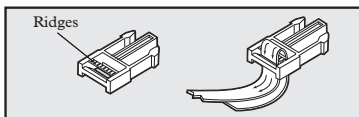
Important: The Receiver Collar should not be worn for more than 8 hours out of every 24-hour period.

- Your pet's neck and the Contact Points must be washed weekly with a washcloth and mild hand soap, then rinsed thoroughly.
- Be sure that your pet's neck is thoroughly dry before placing the Receiver Collar back on his neck.

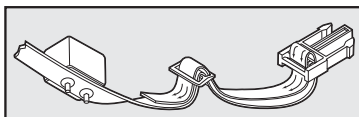
To Re-Thread the Collar



The slide buckle prevents the collar from becoming loose around your pet's neck.



The ridges must be facing up; the collar will slip if it is not properly threaded.



Step 4 Find the Best Intensity Level for Your Pet

The Remote Trainer has ten (10) different Intensity Levels. This allows you to choose the stimulation that is best for your pet.

Note: Always start at the lowest level and work your way up.

Once you have placed the Receiver Collar on your pet, it is time to find the Intensity Level that is best for your him. This is called the Recognition Level.

A slight change in your pet's behavior, such as looking around in curiosity, scratching at his collar, or flicking his ears, indicates the Recognition Level that is best for him.

Follow the steps below to find your pet's Recognition Level:

1. Press the Tone Only Button for 2 to 3 seconds. If your pet reacts to this, you may use this button for training. If your pet shows no reaction, go to the next step.
2. Starting at Level 1, press the Stimulation Only Button continuously for 2 to 3 seconds.
3. If your pet shows no reaction, go to the next Intensity Level and repeat the process.
4. Repeat each Intensity Level several times before moving to the next level.
5. YOUR PET SHOULD NOT VOCALIZE OR PANIC. IF THIS HAPPENS, GO BACK TO THE PREVIOUS LEVEL AND REPEAT THE PROCESS.

6. If your pet continues to show no response at Level 10, check the fit of the Receiver Collar. If your pet has long or thick hair, replace the Contact Points with the longer set. Then go back to # 2 and repeat the process. If this still does not yield any results, your pet's hair will need to be trimmed around the Contact Points.

If all of these steps have been done and your pet continues to show no reaction to the stimulation, contact the Customer Care Center at 1-800-732-2677.

Understanding the Remote Transmitter

To train using the Tone Only Button:

The audible sound emitted by the Receiver Collar can be just as effective as the stimulation for some dogs. The Transmitter Indicator Light will glow for as long as this button is pressed. To use this button for training, simply substitute "Tone Only Button" whenever "Stimulation Only Button" is used in the Training Guide section.

To train using the Stimulation Only Button:

You control the timing of the stimulation being applied to your pet. The stimulation stays on as long as the Stimulation Only Button is pressed. If this button is pressed longer than 8 seconds, the Remote Transmitter will "time-out," the Transmitter Indicator Light will turn off, and stimulation will no longer be delivered to your pet. This is a safety feature in the Remote Transmitter. If the Remote Transmitter times out, release the Stimulation Only Button and press it again to deliver stimulation.

Note: For either one or both of these training methods to be effective, they must be used consistently along with the command you are trying to teach your pet.

Training Guide

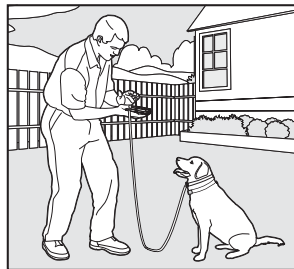
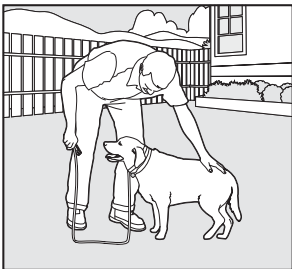
General Tips

- Eliminate one misbehavior or teach one obedience command at a time. If you move too fast with the training, your pet may become confused.
- Be consistent. Give your pet a tone or stimulation with each misbehavior.
- Do not over-correct your pet. Use as few stimulations as possible to train your pet.
- Unless you can supervise him, it is recommended that you restrict your pet from situations in which he has a history of misbehaving. However, setting up a situation as a training session can dramatically improve your chances of success.
- If your pet reacts to the training by hiding or acting fearful, redirect his attention to a simple and appropriate behavior such as the “Sit” command.
- Never use the Remote Trainer to correct or eliminate any form of aggressive behavior. If you are unsure if your dog is aggressive, please consult your veterinarian or a certified trainer.

Teaching Basic Obedience

The “Sit” Command

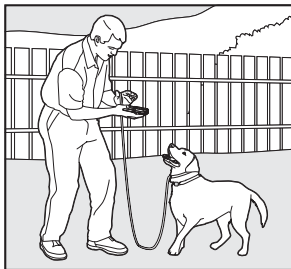
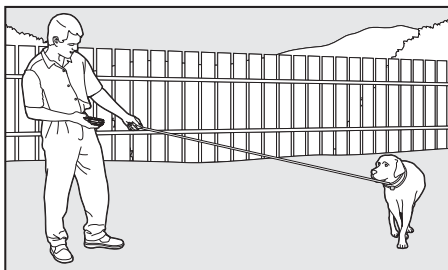
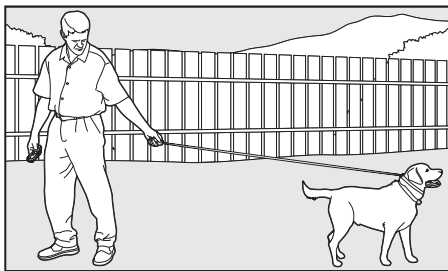
1. Put a separate, non-metallic collar on your pet’s neck ABOVE the Receiver Collar, and attach a 10-foot leash.
2. Hold the leash and the Remote Transmitter in one hand. Keep your other hand free to guide your pet into a “Sit” position.
3. Press and hold the Stimulation Only Button.
4. Immediately give the “Sit” command while continuing to hold the Stimulation Only Button.
5. Release the Stimulation Only Button as soon as your pet is in position, and praise him.
6. Release your pet from the “Sit” command and play.
7. Repeat Steps 2 through 6.



Note: If your pet breaks the “Sit” command, repeat steps 3 through 6. Keep your pet close to you while teaching the “Sit” command.

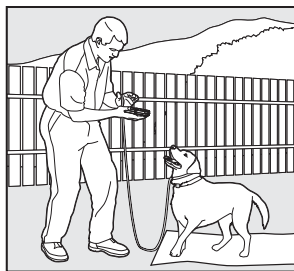
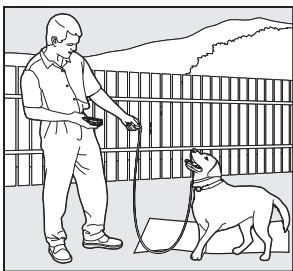
The “Come” Command

1. Put a separate, non-metallic collar on your pet’s neck ABOVE the Receiver Collar, and attach a 10-foot leash. *Note: Be sure the extra collar does not put pressure on the Contact Points.*
2. Hold your leash in one hand and the Remote Transmitter in the other.
3. Wait for your pet to walk away from you. Using the Recognition Level for your pet, press and hold the Stimulation Only Button on your Remote Transmitter.
4. Immediately give the command “Come” while continuing to hold the Stimulation Only Button.
5. Using the leash, gently guide your pet toward you until he begins to come in your direction.
6. Immediately release the Stimulation Only Button as soon as your pet steps towards you, and praise him enthusiastically.
7. Quickly move backwards as your pet begins to come back to you, praising him the entire time.
8. Praise your pet when he returns to you.
9. Repeat Steps 3 through 8.
10. Once your pet responds readily to the “Come” command several times, back away from him without giving a command. When your pet turns toward you, give the command “Come” (WITHOUT STIMULATION) and praise him while you continue to back up. Praise your pet when he returns to you.
11. Use your leash to prevent your pet from running past you. If your pet manages to run past you, repeat Steps 3 through 8.



The “Stay” Command

1. Put a separate, non-metallic collar on your pet’s neck ABOVE the Receiver Collar, and attach a 10-foot leash. *Note: Be sure the extra collar does not put pressure on the Contact Points.*
2. Put your pet on his bed. Hold your leash in one hand and the Remote Transmitter in the other.
3. Staying within 3 feet, walk the perimeter of the bed. Do not say anything to your pet.
4. If your pet tries to leave the bed, press and hold the Stimulation Only Button and give the “Stay” command. Continue to hold the button until your pet is back on his bed. If necessary, use the leash to guide your pet onto his place.
5. Praise your pet when he is back on his bed.
6. Once your pet has settled for a few seconds, release him and play calmly.
7. Repeat steps 1 through 5.



Eliminating Unwanted Behavior

Jumping Up

Pets typically jump up to get attention. If you do not want your pet to jump on you, then friends or members of the family should not encourage this behavior. That means every time your pet jumps on someone, he should be reprimanded or redirected to an alternate and acceptable behavior, for which he can receive praise.

Note: It is best if your pet first understands the “Sit” command.

1. Choose your pet’s Recognition Level.
2. As soon as your pet lifts his paws off the ground to jump on you, press the Stimulation Only Button and give the command “Sit.”
3. Release the Stimulation Only Button immediately once your pet is sitting, and verbally praise him.
4. If your pet ignores the stimulation, increase the Intensity Level by 1.
5. Practice this exercise in several different areas and use different people for distractions.

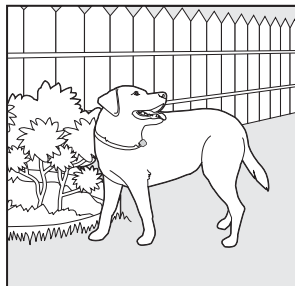
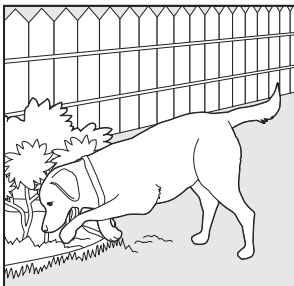
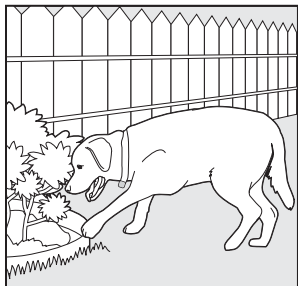


Digging

It is important to first understand why your pet is digging. Many dogs, such as terriers, were bred to flush out prey, and digging is very innate to them. Other dogs may be digging to find a cool spot to lie down, or simply out of boredom. Your pet may no longer have the desire to dig if he is provided with the following:

- A cool, shaded area in which to lie down, and plenty of water.
 - An alternate activity, such as a favorite toy.
 - Plenty of play, exercise, and attention.
 - A yard free from rodents or prey that he may be trying to flush out.
1. Choose the Intensity Level 1 higher than your pet’s Recognition Level.
 2. Place the Receiver Collar on your pet and wait at least 10 minutes before placing him in the yard. No other people or pets should be in the yard, as you do not want your pet to associate the stimulation with anything other than his digging. Your pet must be securely fenced in or contained during training.
 3. From a window or area where your pet cannot see you, wait until your pet begins to dig.
 4. While your pet digs, press the Stimulation Only Button and release it when he stops digging. Only press the button while your pet is in the act of digging, and do not say anything to him.

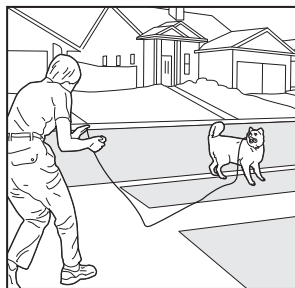
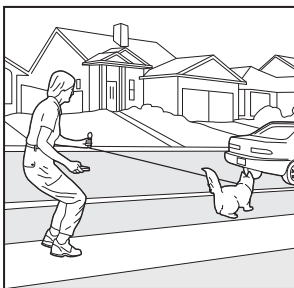
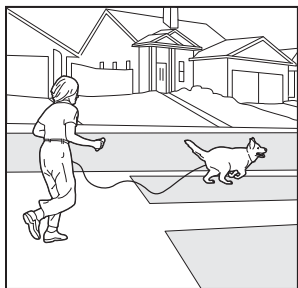
5. If your pet ignores the stimulation, increase the Intensity Level by 1.
6. Continue to watch your pet, as he may choose another area to dig.
7. Do not allow your pet in the yard unsupervised until he has completely stopped digging.



Chasing

Chasing is an instinctive behavior stimulated by moving objects. Some dogs have a particularly strong desire to chase that can put them in harm's way and leave you helpless. Never allow your dog off the leash or out of a contained area until he has learned the "Come" command, regardless of the distraction. Be consistent and correct your dog every time he chases something.

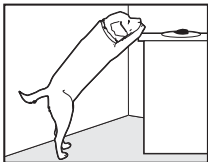
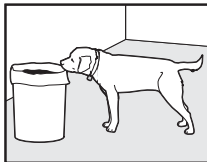
1. If your dog has not learned the "Come" command, keep a leash on him so you can physically stop him before he reaches the object he is chasing.
2. Choose the Intensity Level 1 higher than your dog's Recognition Level.
3. Set up a scenario where your dog is enticed to chase an object. Common items could be cars, motorcycles, bicycles, etc. (do not use toys).
4. When the object passes in front of your dog, make sure to hold the leash with a firm grip. As soon as your dog begins to chase the object, press and hold the Stimulation Only Button until he stops.
5. When your dog stops chasing the object, immediately release the button, walk backwards and give the command "Come." Praise your dog as he comes to you.
6. Repeat the process until your dog stops chasing the object.



Trash Raiding

The easiest way to prevent trash raiding is to remove garbage and tempting food from your pet's environment. You can use the Remote Trainer to teach your pet to stay away from these items; however, you must be prepared to correct your pet every time he approaches them.

1. Choose the Intensity Level 1 higher than your pet's Recognition Level.
2. Pick a temptation for your pet and position yourself where he cannot see you.
3. While your pet's mouth is touching the temptation, press and hold the Stimulation Only Button.
Immediately release the button when your pet leaves the temptation.



4. Do not say anything, as you want your pet to associate the stimulation with his behavior, not you.
5. If your pet does not respond to the stimulation, increase the Intensity Level by 1 and repeat the process.
6. Repeat this process in several different locations with different temptations.

Excessive Barking

Barking is an instinctive behavior for dogs. It is impossible to keep your dog from barking entirely, but you can teach him to be quiet when you give him a command.

Note: This will only be effective when you are at home with your dog.

1. Choose your pet's Recognition Level.
2. Put your dog in a situation that will tempt him to bark.
3. When your dog begins to bark, press the Stimulation Only Button and give him the command "Quiet."
4. Immediately release the button once your dog stops barking and praise him.
5. If your dog ignores the stimulation and continues to bark, increase the Intensity Level by 1 and repeat the process.
6. Practice this exercise in different areas using different situations that would cause your dog to bark.

Frequently Asked Questions

Is the stimulation safe and humane?	While the stimulation is unpleasant, it is harmless to your pet. Electronic training devices require interaction and training from the owner to achieve desired results.
How old does my pet have to be before using the PetSafe® Remote Trainer?	Your pet should be able to recognize basic obedience commands such as “Sit” or “Stay”. The Receiver Collar may be too large for pets under 8 pounds.
Once my pet is trained and has been obeying my commands, will he have to continue to wear the Receiver Collar?	Probably not. You may need to reinforce training with the Receiver Collar from time to time.
Is the Receiver Collar waterproof?	Yes. When changing the batteries, be sure to keep the area free of dirt and debris. Also, make sure the screws are flush with the Battery Lid.
Can I use the Remote Trainer with more than one pet?	Yes, you can use the Remote Trainer on any pet you want to train. If you would like to train more than one pet at a time, you will have to buy multiple systems.
Can I use the Remote Trainer on aggressive dogs or stop my dog from being aggressive?	We do not recommend any of our products to be used on aggressive dogs. If you are unsure if your dog is aggressive, please consult your veterinarian or a certified trainer.
Will I get exactly 100 yards of range with the Remote Trainer?	The range of the Remote Trainer will vary according to terrain, weather, vegetation, as well as transmission from other radio devices. See “How the System Works” for tips on maximizing your range.
How long can I continuously deliver stimulation to my pet?	The maximum amount of time you can press the Stimulation Only Button and deliver stimulation to your pet continuously is 8 seconds. After this, the Remote Transmitter will time-out, and the Stimulation Only Button must be released and pressed again.
What do I do if my pet’s neck becomes red and irritated?	Discontinue use of the Receiver Collar for a few days. If the condition persists beyond 48 hours, see your veterinarian. Once the skin returns to normal, monitor your pet’s skin condition closely.
Can I place the Receiver Collar on another collar?	No. The collar used for this unit has a sleeve to hold the Antenna.
Can I attach a leash to the Receiver Collar?	No. This can result in pulling the Contact Points too tightly against your pet’s neck. Use a separate collar placed above the Receiver Collar to attach a leash.
How often do I need to replace the batteries?	If the Receiver Collar is left on continuously, the batteries will last about 2 weeks. We recommend you turn the Receiver Collar off when it is not in use. The 9-volt battery in the Remote Transmitter will last about 2-3 months, depending on the frequency of use.

How will I know when to replace the batteries?	The Indicator Lights on both the Remote Transmitter and the Receiver Collar act as low battery indicators. When the batteries are low, the Indicator Light will flash once every 4-5 seconds.
How long can I leave the Receiver Collar on my pet?	The Receiver Collar is not designed to be worn constantly. We recommend the Receiver Collar not be worn for more than 8 hours out of every 24-hour period.

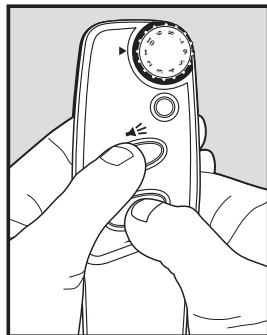
Troubleshooting

My pet does not respond when I press the Tone or Stimulation Only Button.	<ul style="list-style-type: none"> • Make sure the Receiver Collar has been turned on. • If your range has reduced from the first time you used the Remote Trainer, the battery(s) may be low in either the Remote Transmitter or Receiver Collar. This is indicated by the Indicator Light flashing once every 4-5 seconds on either unit. • Many factors can impact the amount of range you have with the Remote Trainer. For a list of these factors, see “How the System Works”. • Test the Receiver Collar. See “Test Light Instructions.” • Make sure the Contact Points are placed snugly against your pet’s skin. • Trim your pet’s fur where the Contact Points touch the neck and/or switch to the longer Contact Points. • Increase the Intensity Level by 1. See “Find the Best Intensity Level for Your Pet.”
The Receiver Collar will not turn on.	<ul style="list-style-type: none"> • Check that two (2) CR2032 batteries have been installed properly. See “To Insert and Remove the Batteries.”
The Receiver Collar is not responding to the Remote Transmitter.	<ul style="list-style-type: none"> • Verify the Receiver Collar is on. • If the Indicator Light does not come on when any button is pressed on the Transmitter, take the battery out, turn it around, and reinsert it. • If the first two solutions did not resolve your problem, see “To Pair the Remote Transmitter and the Receiver Collar.”
The Receiver Collar does not beep when I press the Stimulation Only Button.	<ul style="list-style-type: none"> • There is no tone associated with this button. An audible tone is emitted by the Receiver Collar only when the Tone Only Button is pressed, or when pairing the Remote Transmitter with the Receiver Collar.

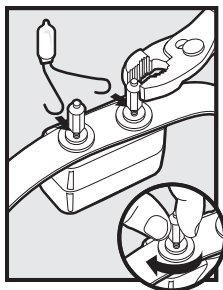
To Pair the Remote Transmitter and Receiver Collar

If your Receiver Collar does not beep when the Tone Only Button of the Remote Transmitter is pressed, or if you feel the Receiver Collar is not responding to the Remote Transmitter:

1. With the Receiver Collar off your pet, turn the Receiver Collar on.
2. Turn the Intensity Level Dial on the Remote Transmitter to "1".
3. Separate the Remote Transmitter and the Receiver Collar by 2 feet.
4. Press both the top and bottom buttons on the Remote Transmitter at the same time and hold for ten seconds.
5. The Receiver Collar should emit two beeps.
6. If the Receiver Collar does not beep twice, please contact the Customer Care Center at 1-800-732-2677.



Test Light Instructions



1. Turn the Receiver Collar off.
2. Loosen the Contact Points with pliers.
3. Bend the leads around the base of Contact Point.
4. Hand tighten the Contact Points, making sure that the leads stay in contact with the base of each Contact Point.
5. Turn the Receiver Collar on.
6. Press the Stimulation Only Button on the Remote Transmitter.
7. The Test Light will flash. Note: At higher Intensity Levels, the Test Light will flash brighter.
8. Remove the Test Light and tighten the Contact Points with pliers one-half turn beyond finger tight.
9. Save the test light for future testing.

Note: If the Test Light does not flash, install new batteries and re-test. If Test Light still does not flash, contact the Customer Care Center at 1-800-732-2677.

Terms of Use and Limitation of Liability

1. Terms of Use

This Product is offered to you conditioned upon your acceptance without modification of the terms, conditions and notices contained herein. Usage of this product implies acceptance of all such terms, conditions, and notices.

2. Proper Use

This Product is designed for use with pets where training is desired. The specific temperament of your pet may not work with this product. We recommend that you not use this product if your pet is less than 8 pounds or if your pet is aggressive. If you are unsure whether this is appropriate for your pet, please consult your veterinarian, certified trainer or contact our Customer Care Center at 1-800-732-2677.

Proper use includes reviewing the entire Operating and Training Guide provided with your product and any specific Caution statements.

3. No Unlawful or Prohibited Use

This Product is designed for use with pets only. This pet training device is not intended to harm, injure, or provoke. Using this product in a way that is not intended could result in violation of Federal, State or local laws.

4. Limitation of Liability

In no event shall Radio Systems® Corporation be liable for any direct, indirect, punitive, incidental, special or consequential damages, or any damages whatsoever arising out of or connected with the use or misuse of this Product. Buyer assumes all risks and liability from the use of this Product.

5. Modification of Terms and Conditions

Radio Systems® Corporation reserves the right to change the terms, conditions and notices under which this Product is offered.

FCC

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. Unauthorized changes or modifications to the equipment that are not approved by Radio Systems® Corporation are in violation of FCC regulations and could void the user's authority to operate the equipment and void the warranty.

FCC limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a residential environment. This equipment generates, uses, and can radiate radio frequency energy. If not installed and used in accordance with the Operating and Training Guide, the equipment may cause harmful interference to radio communications. There is no guarantee that interference will not occur in a practical installation.

Perchlorate Battery

Perchlorate Material – special handling may apply. See www.dtscc.ca.gov/hazardouswaste/perchlorate.

Non-Transferrable Limited Warranty

WHAT IS COVERED: Radio Systems® Corporation d/b/a PetSafe® (hereinafter referred to as “PetSafe®”) warrants to the original retail consumer purchaser, and not any other purchaser or subsequent owner, that its PetSafe® electronic product, when subject to normal and proper residential use, will be free from defects in material or workmanship for the life of the product. When serviced by PetSafe® Customer Service, PetSafe® covers labor for the first year of ownership; after the first year, a service charge will apply for the repair or replacement of the product. The limited warranty is non-transferrable and shall automatically terminate if the original retail consumer purchaser resells the PetSafe® product or transfers the property on which the PetSafe® product is installed. **In the event of defect, these are your exclusive remedies.**

PROPER PRODUCT USE: This product is designed only for use with domesticated animals; do not use this product for any other purpose. However, the specific temperament of your animal may not work with this product. **We recommend that you do not use this product if your animal is aggressive.** If you are unsure whether this product is appropriate for your animal, please consult with your veterinarian or certified trainer before you use this product. Please see the instruction manual for additional important information.

WHAT IS NOT COVERED: This non-transferrable limited warranty does not provide protection against, and PetSafe® will have no liability under this non-transferrable limited warranty for any failure, defect or damage caused by events and situations beyond normal residential exposure conditions, including, but not limited to: commercial use, misuse, abuse, neglect, improper installation or installation not in accordance with PetSafe's instructions, use of non-PetSafe® accessories, impacts of foreign objects, acts of God, abnormal or improper use, improper storage, attempted repair or service by anyone other than PetSafe® Customer Service, accident, alteration, defects in or failure of the surface the PetSafe® product is installed in or upon, discoloration or other damage caused by pollution, sunlight, other environmental conditions, mold, dirt, mildew, or exposure to harmful chemicals and any other cause not involving manufacturing defects in the PetSafe® product. Furthermore, this non-transferrable limited warranty does not cover damage to or defects in the products caused by any animal.

Under no circumstances will PetSafe® be liable for any non-PetSafe® labor charges or any expenses whatsoever in connection with the removal, repair or installation of either the original or replacement component(s).

REGISTERING THE PRODUCT: Within thirty (30) days of purchase, please go to www.petsafe.net to register your purchase. You may be required to provide proof of purchase to obtain warranty coverage. Please keep this information in a safe place.

MAKING A WARRANTY CLAIM: To obtain warranty service, call the PetSafe® Customer Care Center at 1-800-732-2677 (US), 1-800-457-3911 (Canada) for assistance.

Pursuant to this non-transferrable limited warranty, PetSafe® will replace the part with a new or refurbished part. This non-transferrable limited warranty will then apply to either the new or refurbished part for the remainder of the original non-transferrable limited warranty period.

EXCLUSIONS: REPLACEMENT AS PROVIDED UNDER THIS NON-TRANSFERRABLE LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. NEITHER LABOR TO REMOVE THE PART NOR LABOR TO INSTALL THE REFRUBISHED OR REPLACED PART IS COVERED.

THIS NON-TRANSFERRABLE LIMITED WARRANTY IS IN LIEU OF ALL OTHER EXPRESS WARRANTIES. PetSafe® EXPRESSLY DISCLAIMS AND EXCLUDES ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. PetSafe® ALSO DISCLAIMS AND EXCLUDES ALL LIABILITY FOR INCIDENTAL, CONSEQUENTIAL, PUNITIVE, DIRECT, INDIRECT, SPECIAL OR ANY OTHER DAMAGES ARISING OUT OF OR CONNECTED WITH THE PURCHASE, USE OR MISUSE OF THIS PRODUCT OR FOR THE BREACH OF ANY EXPRESS OR IMPLIED WARRANTIES OR BREACH OF CONTRACT OR OTHERWISE. PURCHASER ASSUMES ALL RISKS AND LIABILITIES FROM THE USE OR MISUSE OF THIS PRODUCT. PetSafe® DOES NOT AUTHORIZE ANY OTHER PERSON OR AGENT TO MAKE ANY OTHER EXPRESS OR IMPLIED WARRANTIES.

FURTHERMORE, PetSafe® WILL NOT BE LIABLE FOR ANY LOSS, DAMAGE OR INJURY RESULTING FROM DELAY IN DELIVERY OF REPLACEMENT PARTS OR FOR ANY FAILURE BY PetSafe® TO PERFORM COVERED REPAIR WORK DUE TO CIRCUMSTANCES BEYOND PetSafe's CONTROL.

GOVERNING LAW: This non-transferrable limited warranty shall be governed by the law of the State of Tennessee, U.S.A., and by the laws of the United States of America, excluding their conflicts of laws principles. Furthermore, the United Nations Convention on Contracts for the International Sale of Goods is hereby excluded in its entirety from application to this non-transferrable limited warranty. Jurisdiction and venue shall be exclusive to the courts of Knox County, Tennessee.

These warranties give you specific legal rights, and you may also have other rights that vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

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