



protect. **teach.** love.

# Train 'n Praise™

operating and training guide



Model Number  
PDT00-14016



PLEASE READ THIS ENTIRE GUIDE BEFORE BEGINNING

# Important Safety Information

## Explanation of Attention Words and Symbols used in this guide



This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

### **⚠️ WARNING**

**WARNING** indicates a hazardous situation which, if not avoided, could result in death or serious injury.

### **⚠️ CAUTION**

**CAUTION**, used with the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

### **CAUTION**

**CAUTION**, used without the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in harm to your pet.

### **NOTICE**

**NOTICE** is used to address safe use practices not related to personal injury.

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### **⚠️ WARNING**

**Risk of explosion.** Do not short circuit, mix old and new batteries, dispose of in fire, or expose to water. When batteries are stored or disposed, they must be protected from shorting. Dispose of used batteries properly.

### **⚠️ WARNING**

**Not for use with aggressive dogs.** Do not use this Product if your dog is aggressive, or if your dog is prone to aggressive behavior. Aggressive dogs can cause severe injury and even death to their owner and others. If you are unsure whether this product is appropriate for your dog, please consult your veterinarian or certified trainer.

### **⚠️ CAUTION**

**Save these instructions for future reference. Read all instructions before operating product.**

- : For indoor use only.
- : For dry treats/kibble use only.
- : Do NOT use this Treat Dispenser with puppies or dogs with any physical disability.
- : Intended for use with dogs only.
- : Do NOT allow small children to play with, in or around the Treat Dispenser.
- : Before leaving for an extended time, always replace used batteries with new batteries to insure continual operation.
- : Do NOT place any foreign object in the Treat Dispenser.
- : Treat Dispenser should always be leveled.
- : Do NOT disassemble the Treat Dispenser except for the Hopper.
- : Dispose of all packaging material properly. Some items may be packed in poly bags; these bags could cause suffocation; keep away from children and pets.
- : Check operation frequently to be sure the Treat Dispenser is dispensing properly.

### **NOTICE**

Base unit should NOT be submerged in water at any time, this may damage electronic components.

Thank you for choosing the PetSafe® brand. You and your pet deserve a companionship that includes memorable moments and a shared understanding together. Our products and training tools promote a lifestyle of protection, teaching, and love—essentials that influence memories for a lifetime. If you have any questions about our products or training your pet, please visit our website at [www.petsafe.net](http://www.petsafe.net) or contact our Customer Care Center at 1-800-732-2677.

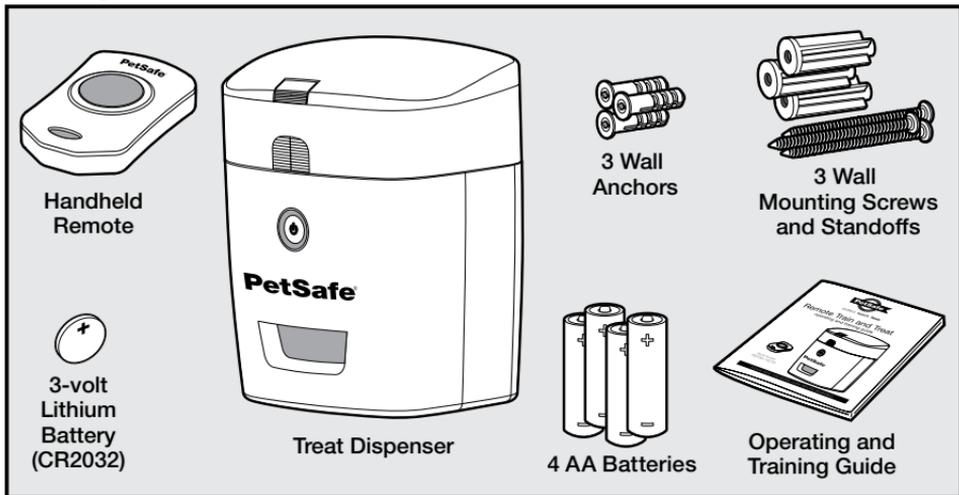
To get the most protection out of your warranty, please register your product within 30 days at [www.petsafe.net](http://www.petsafe.net). By registering and keeping your receipt, you will enjoy the product's full warranty and should you ever need to call the Customer Care Center, we will be able to help you faster. Most importantly, PetSafe® will never give or sell your valuable information to anyone. Complete warranty information is available online at [www.petsafe.net](http://www.petsafe.net).

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# Components



## Other Items You May Need

- : Dry treats or kibble 1/2" or smaller
- : Small flat head screwdriver or equivalent
- : Collar and leash (optional) for training
- : Phillips screwdriver

## How the System Works

The PetSafe® Train 'n Praise™ is a reward system that uses a Handheld Remote and Treat Dispenser to positively reinforce good behavior at home. The PetSafe® Train 'n Praise™ remotely dispenses dry treats/kibble at the push of a button. It can be used with or without an audible tone for additional training. The Train 'n Praise™ can be highly effective in stopping problem behaviors such as begging, jumping on guests, or to teach other basic obedience commands.

## Features

- : Treat Dispenser can be wall mounted or free standing and includes a low battery indicator
- : Treat Dispenser can be used with or without an audible tone for additional training and holds dry treats/kibble up to 1/2" in size
- : Handheld Remote activates the Treat Dispenser up to 25 feet away
- : AC adapter compatible

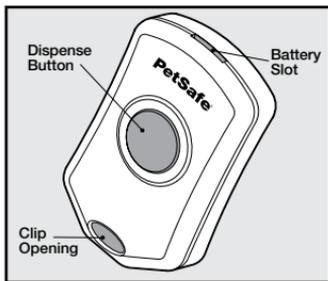
# Key Definitions

**Handheld Remote:** Transmits signal to the Treat Dispenser to release treats/kibble.

**Dispense Button:** Activates the Treat Dispenser with or without an audible tone.

**Battery Slot:** Opens the Handheld Remote to add/change the battery.

**Clip Opening:** Attaches to a key chain, wrist strap, lanyard, etc. (*not included*).



**Treat Dispenser:** Delivers dry treats/kibble and tone (optional) on a signal from the Handheld Remote.

**Treat/Kibble Size Indicators:** Appropriately size the treats/kibble before adding to the Treat Dispenser Hopper (1/2" or smaller).

**Hopper Lid:** Encloses dry treats/kibble in the Treat Dispenser.

**Hopper:** Holds dry treats/kibble in the Treat Dispenser.

**Hopper Button:** Opens Hopper for cleaning.

**On/Off Button:** Momentarily pressing and holding this button turns the Treat Dispenser on and off.

**Three Color Treat Dispenser LED:** Indicates when the Treat Dispenser has been turned on or off; when the treats are dispensed and also serves as a battery status indicator.

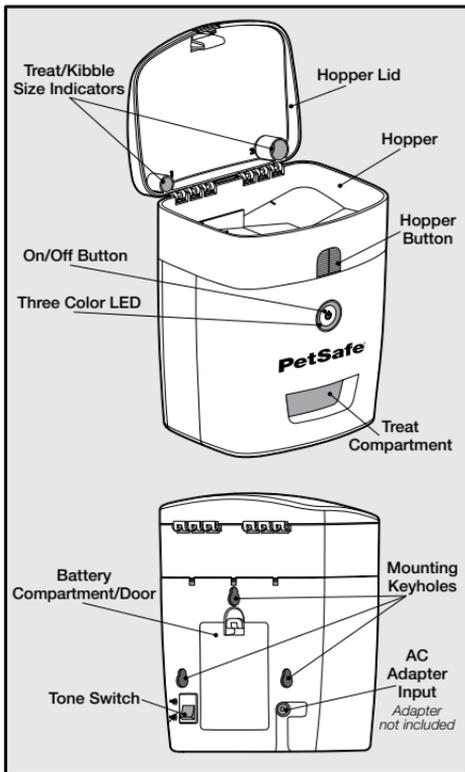
**Treat Compartment:** Delivers dry treats/kibble to your dog.

**Battery Compartment/Door:** Remove to add/change the batteries (4-AA).

**Tone Switch:** Turns the audible tone on and off.

**Mounting Keyholes:** Attaches to wall mounting screws (optional).

**AC Adapter Input:** Option for use without batteries, requires AC Adapter (*not included*).

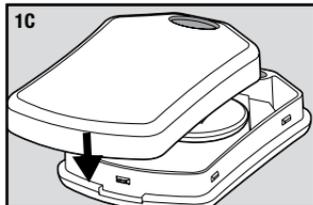
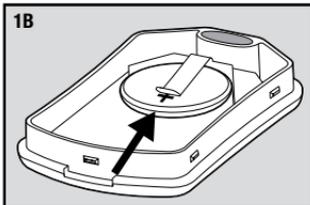
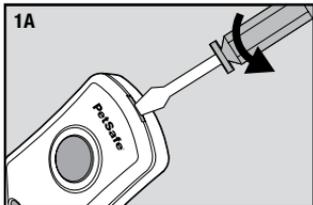


# Operating Guide

## Step 1

### Prepare the Handheld Remote

1. Using a small flathead screwdriver (or equivalent), place into the slot on the bottom and turn until the top and bottom release (1A).
2. Install one (1), 3-volt (CR2032) battery under the clip, positive (+) side up (1B).
3. Firmly press the top and bottom back together (1C).



Replacement batteries (3-volt, CR2032) can be found at many retailers. Contact the Customer Care Center or visit our website at [www.petsafe.net](http://www.petsafe.net) for a list of common retailers.

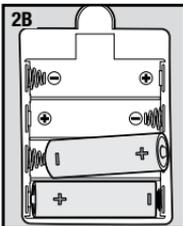
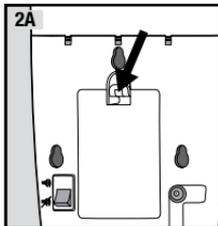
**⚠ WARNING** Risk of explosion if batteries are replaced by an incorrect type. Do not short circuit, mix old and new batteries, dispose of in fire, or expose to water. When batteries are stored or disposed, they must be protected from shorting. Dispose of used batteries properly.

## Step 2

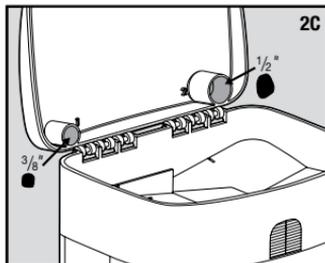
### Prepare the Treat Dispenser

1. Remove the battery compartment door (2A).
2. Install four (4) AA batteries into the battery compartment on the back of the Treat Dispenser (2B).
3. Replace the battery compartment door.

**⚠ WARNING** Risk of explosion if batteries are replaced by an incorrect type. Do not short circuit, mix old and new batteries, dispose of in fire, or expose to water. When batteries are stored or disposed, they must be protected from shorting. Dispose of used batteries properly.

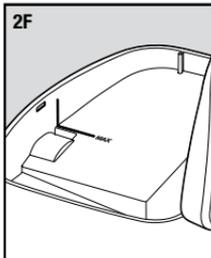
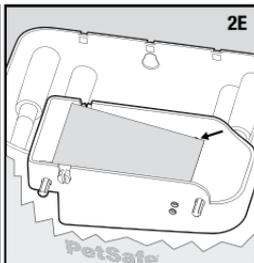
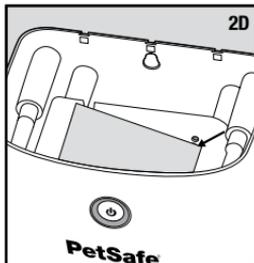


4. Open the Hopper lid on the Treat Dispenser to size the treats/kibble before filling. This Treat Dispenser requires dry treats or kibble that can fit through the dispenser. Round or oval kibble of uniform size and shape work best, 1/2" size or smaller. The treat/kibble size indicator is located inside the Hopper lid (2C).



**NOTICE** For dry treats/kibble up to 1/2" size or smaller only.

5. Remove the Hopper by pressing the Hopper button. Locate the ramp in the treat compartment. Move the ramp to correspond to the measured treat size. If the kibble fits into the cup labeled 1, the ramp needs to be in the lower position (2D). In this position you should be able to see the upper setting hole. If the kibble is larger and fits into cup 2, then the ramp must be snapped into the upper position (2E). The ramp will be set by default from the factory in the lower position for #1 size treats.
6. Once the treat/kibble size and ramp height have been determined, fill the Hopper to the fill line (2F) and close the hopper lid.
7. Press and release the power button on front of the Dispenser to turn the Dispenser on. The LED's will light to indicate it is on and will display the battery status (see Battery Status Indicator below).
8. The audible tone is on from the factory. Turn the tone switch off (on back of Dispenser) if you prefer to train without it.
9. Press the button on the Handheld Remote to dispense the dry treats/kibble.
10. To turn the Treat Dispenser off, press and hold the power button. The Red LED will appear until the Dispenser powers off.



## Battery Status Indicator

When turning on the Treat Dispenser, the LED surrounding the on/off button will indicate the battery status in the following manner:



**70-100% Battery**  
3 Green LEDs appear for 3 seconds



**40-70% Battery**  
2 Green LEDs appear for 3 seconds



**10-40% Battery**  
1 Green LEDs appear for 3 seconds



**1-10% Battery**  
3 Red LEDs appear for 1 second then flash for 2 seconds

## Treat Dispenser LED – Function and Response

Treat Dispenser Function	LED Response
Treat Dispenser is turned on	Battery status LEDs flash for 3 seconds
Treat Dispenser is on and idle	No LEDs or flashing
Treat Dispenser is on with low battery	3 Red LEDs flash 3 times every 10 seconds
Signal from Handheld Remote is received	3 Orange LEDs flash once
Pairing Mode	3 Green LEDs flash once every second
Pairing successful	3 Orange LEDs flash once

### Step 3

## To Pair the Handheld Remote and Treat Dispenser

The Handheld Remote and Treat Dispenser are paired from the factory. If you installed the batteries properly and the Treat Dispenser is not responding to the Handheld Remote, follow these steps:

1. Turn the Treat Dispenser on by pressing and holding down the power button for 4 seconds. The green LED will flash once every second indicating that the Treat Dispenser is in pairing mode.
2. While standing at least 3 feet away, push and release the Handheld Remote button once.
3. If the Remote ID is not already stored in memory, the Treat Dispenser LEDs will flash orange and emit a confirmation tone (if the audible tone is enabled). Exit pairing mode by pressing the power button once, or wait 30 seconds. If pairing was successful, the Treat Dispenser LEDs will flash orange for confirmation.
4. To test the pairing, push and release the Handheld Remote button once. If paired correctly, the Treat Dispenser will dispense treats/kibble (if filled).
5. If the Handheld Remote is still not pairing, please contact the Customer Care Center.

# Training Guide

## General Tips

- : For multi dog households, train one dog at a time.
  - : Use only **dry** treats/kibble.
  - : When using the Handheld Remote, it is best that your dog associate the treats/kibble with you, not the Handheld Remote.
  - : Don't point the remote at your pet.
  - : Keep training fun!
  - : Begin training with his favorite treat/kibble until your dog is comfortable taking treats from the dispenser.
  - : If your dog barks, tries to bite or paw at the Treat Dispenser, change his focus to you. Give him some treats from your hand before using the Treat Dispenser. As he quiets and gives you good behavior give a treat from the dispenser.
  - : Make sure your dog is motivated to work for the treats/kibble before training begins.
- 

## Nutritionally Balanced Diet for Your Dog

It is important that your dog is already on a nutritionally balanced feeding program before you begin using the Treat Dispenser. If you are using dry dog food/kibble, ensure they are the correct size and can be used in the Treat Dispenser for training.

*NOTE: If you free feed your dog, and he shows no interest in the kibble from the Treat Dispenser, change to specific meal feeding times during the day while training with the Treat Dispenser. This should make the dispensed kibble more enticing. If you use treats instead of kibble, your training sessions should be over a longer number of days and the total calorie intake should be subtracted from your dog's daily intake of food. For most dogs, treats should make up less than 10% of a dog's daily food intake.*

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## Successful Training

Successful training is not only about eliminating unwanted behaviors, but replacing those behaviors with routines that are safe and easy to learn for you and your pet. The Train 'n Praise™ is designed specifically to create new, positive habits in response to the most common household dilemmas. With the ability to reward your pet in a separate location, you're unlocking the potential for good behavior in the entire home—not just by your side.

For training to be successful you should spend at least 10-15 minutes per day over a two week period teaching your dog how to place/stay, how to receive rewards for the Train 'n Praise™ and working to improve unwanted behaviors. The Train 'n Praise™ is very versatile and can be used to improve many behaviors, some examples follow.

# Teaching Your Pet the Audible Tone

The PetSafe® Train 'n Praise™ includes an audible tone that can be used for additional training. The tone is turned on by default from the factory. Using the Handheld Remote and Treat Dispenser, spend 10-15 minutes a day for a few days to teach your dog the association. Most dogs quickly learn a treat follows the tone.

1. Before teaching your dog the tone, use the tone switch on the back of the dispenser (see page 5) to turn the tone off.
2. Place treats/kibble by hand in front of the Treat Dispenser. After he eats them, repeat adding more treats/kibble.
3. If your dog is comfortable with the Treat Dispenser press the button on the Handheld Remote and dispense the treats/kibble. Continue until your dog is comfortable taking the food from the Treat Dispenser.
4. Turn the tone on using the tone switch on the back of the dispenser.
5. Press the Handheld Remote button and dispense the treats/kibble. Repeat 6-8 times. Your dog will learn the treats follow the tone!

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## Teaching Your Dog to Focus on You

Some dogs become very attentive to the Treat Dispenser, however they must also learn who is controlling the treat dispensing. If your dog automatically looks at you for reassurance between treats or because he knows who is controlling the treat dispensing, you are ready to move on to additional training. Ensure you reward him each time he looks to you by toning and treating.

If your dog has not learned you are controlling the treats, get his attention by calling his name and when he looks, press the Handheld Remote button to tone and treat. Repeat until your dog is consistent.

When your dog focuses on you then immediately goes to the Treat Dispenser after hearing the tone, he is ready for additional training.

*NOTE: To ensure your dog has learned the tone/treat association, practice in different locations and add distance. Repeat until your dog consistently responds to the tone from 8-10 feet away.*

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## Teaching Basic Obedience

### Place

1. Ensure your dog's bed (a simple mat or blanket will also work) is in close proximity to the Treat Dispenser.
2. Ensure the Treat Dispenser is on and ready for use.
3. Using a leash, lead your dog to his spot while repeating the "Place" command.
4. While continuing to hold the leash, dispense treats/kibble and praise your dog as soon as he has all four paws on the surface of the bed.
5. Repeat steps three, four, and five for up to ten minutes before giving your dog a training break.

## Stay

1. Repeat PLACE steps three, four, and five until you are confident your dog associates going to his place with receiving treats/kibble.
  2. With your dog on his place, let go of (but do not remove) the leash.
  3. Slowly begin adding distance by backing away, no more than four feet in the beginning, repeating the “Stay” command.
  4. If your dog begins to follow while you add space, quickly grab the leash, lead him back to his place, and begin adding space again.
  5. For every “Stay” command that is obeyed while you back away, dispense treats/kibble and praise your dog.
  6. When you are confident your dog understands “Stay,” lengthen the duration of the stay and diminish the frequency of treat dispensing.
  7. Using the leash, lead your dog off his place while repeating “Release,” communicating that the “Stay” is over.
  8. Combine and repeat PLACE and STAY exercises in ten-minute training sessions for 4-5 days until the dog understands. Work to build up to a 15 minute “Stay.”
  9. After your pet stays reliably on receiving the “Stay” command, training for this behavior is complete.
  10. Release your pet from his place and praise him verbally.
  11. Practice this in several different areas and use different people or guest for distractions.
- 

## Eliminating Unwanted Behavior

### Jumping Up

Pets typically jump up to get attention. If you do not want your pet to jump on you, then friends or members of the family should not encourage this behavior. That means every time your pet jumps on someone, he should be reprimanded or redirected to an alternate and acceptable behavior for which he can receive praise.

1. Ensure the Treat Dispenser is on and ready to use.
2. As soon as your pet lifts his paws off the ground to jump on you (or a guest) press the Handheld Remote button and dispense the treats/kibble.
3. Immediately praise him after he eats the treats/kibble.
4. Practice this in several different areas and use different people or guest for distractions.

*NOTE: You (or your guest) should stand completely stationary and not give the dog any attention during this training. Continue to dispense treats/kibble until your dog goes to the Treat Dispenser. Your dog will learn he doesn't get attention until he stops jumping.*

## Begging

Begging can be annoying and disruptive. If you don't want your pet to beg, then friends or members of the family should not encourage this behavior. This means every time your pet begs, he should be reprimanded or redirected to an alternate and acceptable behavior, for which he can receive praise.

1. Ensure the Treat Dispenser is on and ready to use.
2. As soon as your pets begins to beg, press the Handheld Remote button and dispense the treats/kibble.
3. Immediately praise him after he eats the treats/kibble.
4. Practice this several times. Be consistent. Your dog will learn to redirect his focus from begging to the Treat Dispenser.

*NOTE: Ensure you ignore your dog at the table. Don't make eye contact when he is begging. Keep the remote with you each time you are going to be in situations where your dog begs.*

## Frequently Asked Questions

<b>What type of behaviors can be improved or changed using the PetSafe® Train 'n Praise™?</b>	: Jumping, trash raiding, begging at the table or for teaching basic obedience commands such as down, stay and rewarding calm behavior.
<b>How old does my dog have to be before using the Train 'n Praise™?</b>	: Training can begin as soon as your puppy begins eating dry treats/kibble and are weaned.
<b>What is the range?</b>	: The Handheld Remote works up to 25 feet.
<b>What if my dog is afraid of the Train 'n Praise™?</b>	: Begin by giving treats from your hand. After providing a few treats/kibble, make a trail of treats/kibble leading to the Treat Dispenser. Do not dispense any treats, but allow your dog to walk up to the dispenser. After repeating this several times, your dog will learn to walk up to the Treat Dispenser without begin afraid.
<b>My dog is barking or pawing at the Treat Dispenser.</b>	: If your dog barks or paws at the Treat Dispenser, his attention needs to be refocused on you. Please read the "Teaching Your Dog to Focus on You" section. : Do not dispense any treats/kibble if your dog is barking or pawing at the dispenser. When your dog is quiet or not pawing, give him a treat/kibble from your hand. Repeat, giving him a treat/kibble from your hand several times until he is quiet or not pawing. Gradually increase the interval between treats/kibble, this will extend the time of not pawing and not barking. Once he consistently waits for his treats/kibble, begin treating him from the Train 'n Praise™.

# Troubleshooting

**My Treat Dispenser is not dispensing when I press the Handheld Remote button.**

- : Check to see if the Treat Dispenser has been turned on.
- : Check to see if the batteries are low in the Treat Dispenser – the LED will flash red.
- : Check the battery in the Handheld Remote.
- : Replace the batteries.
- : If your Treat Dispenser still does not respond, contact the Customer Care Center.

## Care and Cleaning

- : Remove all batteries before cleaning.
- : Clean the PetSafe® Train 'n Praise™ with a damp cloth.
- : Do not disassemble the Treat Dispenser except for the Hopper.
- : Do not use any kind of spray chemicals or solvent to clean.
- : Do not immerse in water or any other liquid.

## Customer Care International

USA & Canada - Tel: 800-732-2677

Monday - Friday 8 AM - 8 PM / Saturday 9 AM – 5 PM

Australia - Tel: 1800 786 608

Monday - Friday 8:30 AM - 5 PM

New Zealand - Tel: 0800 543 054

Monday - Friday 10:30 AM - 7 PM

## Terms of Use and Limitation of Liability

### 1. Terms of Use

This Product is offered to you conditioned upon your acceptance without modification of the terms, conditions and notices contained herein. Usage of this product implies acceptance of all such terms, conditions, and notices.

### 2. Proper Use

This Product is designed for use with pets where training is desired. The specific temperament of your pet may not work with this product. We recommend that you not use this product if your pet is aggressive. If you are unsure whether this is appropriate for your pet, please consult your veterinarian, certified trainer or contact our Customer Care Center or visit our website at [www.petsafe.net](http://www.petsafe.net).

Proper use includes reviewing the entire Operating and Training Guide provided with your product and any specific Caution statements.

### 3. No Unlawful or Prohibited Use

This Product is designed for use with pets only. This pet training device is not intended to harm, injure, or provoke. Using this product in a way that is not intended could result in violation of Federal, State or local laws.

### 4. Limitation of Liability

In no event shall Radio Systems® Corporation be liable for any direct, indirect, punitive, incidental, special or consequential damages, or any damages whatsoever arising out of or connected with the use or misuse of this Product. Buyer assumes all risks and liability from the use of this Product.

### 5. Modification of Terms and Conditions

Radio Systems® Corporation reserves the right to change the terms, conditions and notices under which this Product is offered.

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## Battery Disposal

Separate collection of spent batteries is required in many regions; check the regulations in your area before discarding spent batteries. At the end of the product life, please contact our Customer Care Center to receive instructions on proper disposal of the unit. Please do not dispose of the unit in household or municipal waste. For a listing of Customer Care Center telephone numbers in your area, visit our website at [www.petsafe.net](http://www.petsafe.net).

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## Perchlorate Battery

Perchlorate Material – special handling may apply. See [www.dtsc.ca.gov/hazardouswaste/perchlorate](http://www.dtsc.ca.gov/hazardouswaste/perchlorate).

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## FCC

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**CAUTION: Modification or changes to this equipment not expressly approved by Radio Systems® Corporation may void the user's authority to operate the equipment.**

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a specific installation. If interference does occur to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- : Reorient or relocate the receiving antenna.
- : Increase the separation between the equipment and the receiver.
- : Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- : Consult customer care, the dealer, or an experienced radio/TV technician for help.

# Warranty

## One Year Non-Transferable Limited Warranty

This Product has the benefit of a limited manufacturer's warranty. Complete details of the warranty applicable to this Product and its terms can be found at [www.petsafe.net](http://www.petsafe.net) and/or are available by sending a stamped addressed envelope to Radio Systems PetSafe Europe Ltd, 2nd Floor, Elgee Building, Market Square, Dundalk, Ireland.

**Australia/New Zealand** – In compliance with the Australian Consumer Law, Warranties Against Defects, effective January 1, 2012, warranty details of this Product are as follows:

## One Year Non-Transferable Limited Warranty

**What is covered:** Radio Systems Australia Pty Ltd (hereinafter referred to as "Radio Systems") warrants to the original retail purchaser, and not any other purchaser or subsequent owner, that its Product, when subject to normal and proper residential use, will be free from defects in material or workmanship for a period of one (1) year from the purchase date. An "original retail consumer purchaser" is a person or entity who originally purchases the Product, or a gift recipient of a new Product that is unopened and in its original packaging. When serviced by Radio Systems Customer Service, Radio Systems covers labor and parts for the first year of ownership; after the first year, a service or upgrade charge will apply relative to replacement of the Product with new or refurbished items at Radio System's sole discretion.

The limited warranty is non-transferable and shall automatically terminate if the original retail consumer purchaser resells the Radio Systems Product or transfers the property on which the Radio Systems Product is installed. This Limited Warranty excludes accidental damage due to dog chews; lightning damage; or neglect, alteration, and misuse. Consumers who purchase Products outside of Australia, New Zealand, or from an unauthorized dealer will need to return the Product to the original place of purchase for any warranty issues.

Please note that Radio Systems does not provide refunds, replacements, or upgrades for change of mind, or for any other reason outside of these Warranty terms.

## Claims Procedure

Any claim made under this Warranty should be made directly to Radio Systems Australia Pty Ltd Customer Care Center at:

Radio Systems Australia Pty Ltd  
PO Box 765, Mudgeeraba QLD 4213  
Australia Residents: 1800 786 608  
New Zealand Residents: 0800 543 054  
Email: [info@petsafeaustralia.com.au](mailto:info@petsafeaustralia.com.au)

To file a claim, a proof of purchase must be provided. Without a proof of purchase, Radio Systems will not repair or replace faulty components. Radio Systems requests the Consumer to contact the Radio Systems Customer Care Center to obtain a Warranty Return number, prior to sending the Product. Failure to do so may delay in the repair or replacement of the Product.

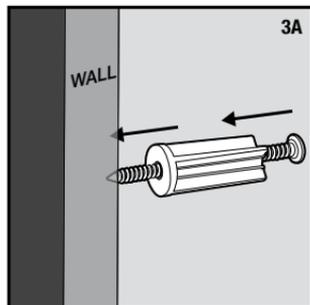
If the Product is deemed to be faulty within 30 days from date of original purchase, Radio Systems will organise for a replacement to be sent in advance of returning the faulty Product. A Post Bag will be included with the replacement Product for the return of the faulty Product. The Product must be returned within 7 days of receiving the replacement. If the Product is deemed to be faulty after 30 days from the date of original purchase, the consumer will be required to return the Product to Radio Systems at the consumer's own expense. Radio Systems will test and replace the faulty unit or its components and return to the consumer free of charge, provided the Product is within its said warranty period. This warranty is in addition to other rights and remedies available to you under the law. Radio Systems goods come with guarantees that cannot be excluded under the Australia Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Should you have any queries or require any further information, please contact our Customer Care Center on 1800 786 608 (Australia) or 0800 543 054 (New Zealand).

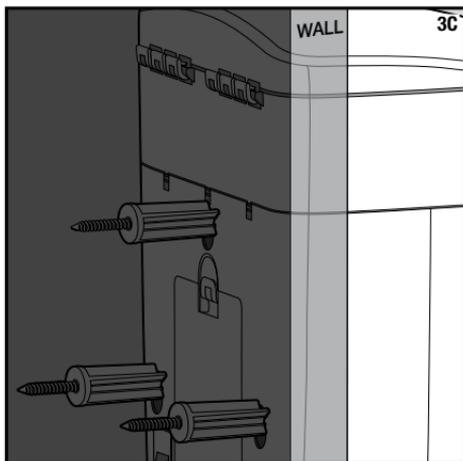
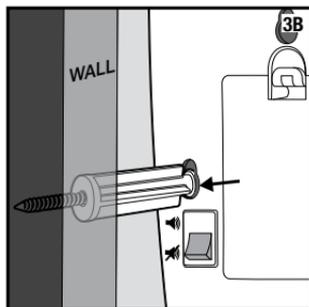
## Optional Treat Dispenser Wall Mounting

A mounting template is located on the back cover of this guide. In order to ensure stability when mounting the Treat Dispenser, be sure to follow all instructions. *Note: It is important that the Treat Dispenser is level when mounted. Follow leveling instructions if mounting about floor level. Be sure to use the included anchors if there is no stud to avoid damage to your wall or the Treat Dispenser.*

1. If mounting the Treat Dispenser at floor level fold at the line shown on the template (located on the back cover of this guide).
2. Place the fold flush with the floor and place removable tape on the template so it doesn't move during drilling.
3. If mounting on the wall above floor level, pick your desired location. Hold a level at the top of the template and lightly mark with pencil. Align the template top to the pencil marks and use removable tape to keep the template in place during drilling.
4. If mounting the Treat Dispenser into a stud, use a 3/32" drill bit.
5. If using the included wall anchors to mount the Treat Dispenser, use a 1/4" drill bit.
6. Remove the template and install wall anchors in the holes.
7. Tap wall anchors flush with a hammer if necessary.
8. Place the screw in the standoff and screw into the anchors or wall stud (**3A**), making sure the standoff is flush against the wall. *Note: It is necessary to use the screws AND the standoffs to allow enough space for the Hopper lid to open when filling the Treat Dispenser.*

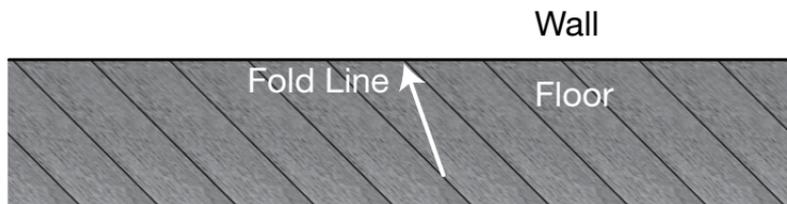
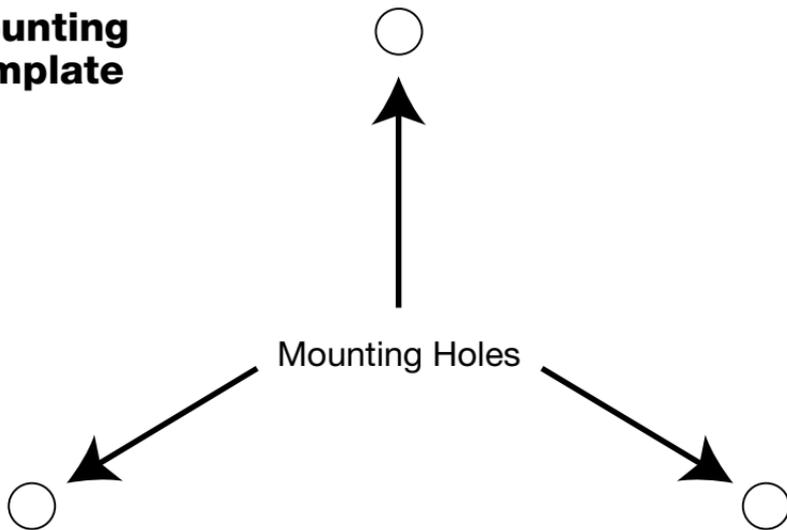


9. Align the screw heads with the lower portion of the mounting keyholes on the Treat Dispenser (3B). When all three are aligned, gently slide the Treat Dispenser onto the screw heads and then slide downward to secure the screw heads into the smaller upper portion of the mounting keyholes (3C).





# Mounting Template



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Knoxville, TN 37932  
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[www.petsafe.net](http://www.petsafe.net)  
400-1646/1

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