Congratulations! You have purchased ScoopFree®, the first self-cleaning litter box you can leave alone for weeks at a time!

Read User Guide Completely Before First Use and Save for Reference
ScoopFree Overview

- This ScoopFree Self-Cleaning Litter Box includes your first litter tray, which is filled with premium crystal litter.
- The crystal litter absorbs urine and dries out solid waste, resulting in unbeatable odor control.
- ScoopFree automatically rakes solid waste into a covered waste trap after each use, leaving the litter clean and fresh.
- There is nothing to fill, empty or clean for weeks at a time.

Automatic Operation

- Your cat will use ScoopFree just like any other litter box.
- Optical sensors will detect when your cat is inside the box.
- The crystal litter will immediately start to absorb moisture, dry out waste and lock in odors. Please note: crystal litter does not clump.
- A 20-minute countdown cycle will begin when your cat leaves the box and the indicator light will blink slowly.
- If your cat returns to the litter box, the countdown cycle will stop.
- The 20-minute countdown cycle will reset when your cat leaves the litter box again.
- After the 20-minute countdown, the rake will sweep the litter and move solid waste into the waste trap.
- The rake will flip over on its return path to smooth out and level the litter bed.
- ScoopFree is packaged with recyclable materials for protection during shipping. Please remove all packaging material carefully.
- Packaging material is not a toy. Keep away from children and pets.
- The power cord is shipped inside a small white box. Do not discard packaging until after you complete product setup.
- Find a clean, dry, level location for your ScoopFree litter box.
- Connect the power cord to the litter box and an electrical outlet.

**IMPORTANT:**

The rake will move automatically when you connect power to the litter box. If the rake is not in the home position, it will move to the home position. If it is in the home position, it will cycle one time. **Make sure there is nothing inside the litter box when you plug in the litter box.**

- The rake will automatically move to the home position.
- After the rake stops, the indicator light will glow steady green.
**Litter Tray Installation**

**Step 1:** Place cover of litter tray under litter tray. The cover is extra protection against leaks and will be used later for disposal.

**Step 2:** Record litter tray installation and change dates on the waste trap.

**Step 3:** Grab waste trap lid to lift litter box until it is standing on its end.

**Step 4:** Grab litter tray near waste trap and slide opposite end of tray against back of litter box. See illustration at right for orientation.

**Step 5:** Lower litter box onto litter tray. You should hear a click, which confirms the magnets on the waste trap lid have connected to the magnet contacts on the litter tray. Make sure the litter box is level and sitting on the tray.

**Step 6:** Open the litter bag by tearing corner notch. Empty litter into tray. Spread litter evenly but do not put litter under the waste trap. Discard bag.

**Step 7:** Make sure indicator light is on steady green. If flashing, level out the litter so that it is not blocking the optical sensors.

*Your litter box is now ready for use.*

*Important Warning: Using tray longer than recommended may result in leakage*
Privacy Hood

- In addition to making ScoopFree look better, a removable Privacy Hood adds more comfort and privacy for your cat along with better litter containment and odor control for you.

- **This feature does not come with ScoopFree Original**

- The Privacy Hood is included with ScoopFree Ultra, and may be purchased separately for use with ScoopFree Original from leading retailers or www.ScoopFree.com.

**TO INSTALL THE HOOD:**

- Remove plugs, if installed, to reveal holes on top of litter box.
- Put the pegs on the bottom of the hood into the holes on the top of the litter box.
- Insert the pegs at the back of the litter box first, shown as #1 in the picture.
- Then insert the front pegs, shown as #2 on the right.
- The hood should fit snuggly into all the holes.
ScoopFree Ultra comes with an Adjustable Rake Delay.

This feature does not apply to ScoopFree Original

With Adjustable Rake Delay you get to choose how quickly you want the automatic rake to sweep waste into the covered compartment. The default is a 20-minute delay, but the control is yours. If you are concerned about minimizing the odor of fresh waste, speed up the cycle. Or if you want the crystals to more fully dehydrate waste and reduce the risk of clumping or caking, slow it down. It’s your choice.

TO ADJUST THE RAKE DELAY:

- Press the button next to the rake delay light to select another delay interval.
- The light indicates the delay interval: 5 minutes, 10 minutes or 20 minutes.
- We recommend you begin with the default 20 minute delay interval to ensure you and your cat readily adapt to ScoopFree before trying a shorter interval.
Health Counter

- ScoopFree Ultra also comes with a Health Counter.
- *This feature does not apply to ScoopFree Original*
- Think of this as an odometer to keep track of your cat's litter box activity. First, it helps you better understand when the tray needs to be changed. And second, it can help monitor your cat's health. If your cat deviates from how frequently he or she normally uses ScoopFree, that irregularity might be a sign of a problem. Share that information with your veterinarian - it may help keep your cat healthy and keep your vet bills down.

TO USE THE HEALTH COUNTER:

- The counter automatically increases by one each time the rake completes a cycle.
- To reset the counter, PRESS AND HOLD the COUNT RESET button next to the counter display for a few moments.
- We suggest you reset the counter each time you replace the tray.
Maximizing Litter Tray Life

1. ScoopFree works best if placed away from areas of high humidity such as bathrooms and showers.

2. Cats with diets high in crude fiber and ash content will produce more solid waste. This may prematurely fill the waste trap. To maximize litter tray life, consider changing the cat’s diet to a brand with no byproducts or fillers.

3. Increased elimination habits of older cats and cats with diabetes, kidney and thyroid problems may result in a shorter tray life.

4. Kittens will go through litter trays faster than adult cats. Typically once kittens reach the 6-8 months age range their litter box frequency lessens. NOTE: ScoopFree is not intended for use with kittens younger than 6 months old.

5. Stirring litter crystals once a week may better accommodate cats that are ill or have a high urine output. Stirring will distribute saturated crystals and extend the life of the tray.

6. Be sure to mix in the crystal from behind the rake and along the sides of the litter box. This will also benefit those cats that do not dig or consistently urinate in the same spot, but do not mix in litter from under the waste trap.

Acclimating Your Cat

Most cats adapt easily to ScoopFree. If your cat needs help adjusting, we recommend trying the following:

- Add a few handfuls of your cat’s old litter to the litter tray.
- Leave the old litter box next to ScoopFree and stop cleaning the old litter box.
- Gradually remove clean litter from the old litter box. As the litter in the old litter box gets shallow and its odor increases, your cat should start using ScoopFree.
- You can also add a few handfuls of crystal litter to your cat’s old litter box.
**Indicator Light**

The indicator light is located on top of the litter box. It tells you the status of the litter box and can help you diagnose potential problems.

<table>
<thead>
<tr>
<th>Indicator Light</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Steady Green</td>
<td>Litter box has power and rake is in the home position.</td>
</tr>
<tr>
<td>Flashing Slowly</td>
<td>Cat has left litter box and countdown timer or automatic raking is in process.</td>
</tr>
<tr>
<td>Flashing Medium</td>
<td>Infrared sensors are triggered.</td>
</tr>
<tr>
<td>Flashing Quickly</td>
<td>There can be many reasons for rapid flashing of the Indicator Light. Refer to ‘Troubleshooting’ for more information.</td>
</tr>
</tbody>
</table>

**Safety Precautions**

- *Do not use with cats that have problems using litter boxes.*
- *Do not let small children play with or near the litter box.*
- *If you are pregnant or have an immune deficiency, do not touch cat waste, soiled litter, or used litter trays at any time.*
- *Do not immerse ScoopFree in water.*
- *Periodically make sure the indicator light is green and the litter is clean.*
- *Do not add litter to the litter tray. It will not work properly.*
- *Not intended for use with kittens younger than 6 months old*
- *Use only products made by ScoopFree® with your ScoopFree® litter box*
Changing the Litter Tray

Do not add litter or remove waste during normal operation. The litter will remain clean for weeks at a time. We recommend replacing the litter tray at least once every 20 to 30 days for one cat, 10 to 15 days for two cats and 7 to 10 days for three cats.*

Step 1: Jiggle the litter box to reduce litter that may have accumulated behind the rake. This will reduce or prevent litter spillage that may occur when lifting the litter box.

Step 2: Lift litter box until it is standing on its end and remove the litter tray.

Step 3: Remove cover from under litter tray and place on top of the tray. Secure with tape if desired or place within a drawstring garbage bag.

Step 4: Throw used litter tray into trash.

Step 5: Install a new litter tray as shown on Page 3.

*Increased elimination habits of cats who consume a diet high in crude fiber, ash and byproducts, cats older than 10 years of age and cats with diabetes, kidney and thyroid problems may result in a shorter tray life. Kittens may have softer stool than mature cats, which increases the likelihood that it may stick to the rake.

NOTE: ScoopFree is not intended for use with kittens younger than 6 months old. If you see waste collecting outside the waste trap, change the tray.
Care and Cleaning

ScoopFree seldom needs cleaning because of its revolutionary design; surfaces most likely to get soiled are discarded with each litter tray. Nevertheless, you may occasionally choose to clean ScoopFree as follows:

- Remove power cord from litter box.
- Remove waste trap lid by tilting it outwards until it falls out of its slots.
- Wipe all surfaces with mild soap and water.
- Wipe rake with sponge or soft brush.
- Make sure optical sensors are not blocked.
- **Do not immerse ScoopFree in water or spray it down.**
- **Do not expose ScoopFree to excessive sunlight or moisture.**

To re-attach waste trap lid, position as shown, then slide pins into the slots and rotate down.

Troubleshooting

<table>
<thead>
<tr>
<th>Issue</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Indicator light is flashing rapidly, and</td>
<td>Check if waste trap is full. If so, replace litter tray.</td>
</tr>
<tr>
<td>Rake is at home position</td>
<td>Check for obstructions and remove if necessary.</td>
</tr>
<tr>
<td></td>
<td>Make sure magnets on waste cover are properly attached to litter tray.</td>
</tr>
<tr>
<td></td>
<td>If not, lift waste cover and lower it back down; you should hear a “click” when correctly attached to the tray.</td>
</tr>
<tr>
<td></td>
<td>Make sure waste trap lid is properly installed.</td>
</tr>
<tr>
<td></td>
<td>Ensure litter box is seated properly on litter tray.</td>
</tr>
<tr>
<td></td>
<td>Ensure litter box is level.</td>
</tr>
<tr>
<td></td>
<td>Ensure litter is evenly distributed. Never add extra litter.</td>
</tr>
<tr>
<td></td>
<td>Unplug the litter box and wait a few seconds. Plug the litter box in again. When the rake returns to the home position, the indicator light will glow steady green.</td>
</tr>
</tbody>
</table>
## Troubleshooting (continued)

<table>
<thead>
<tr>
<th>Issue</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Indicator light is flashing rapidly, and Rake is stopped several inches away from the home position</td>
<td>Check for any obstructions behind the rake. If so, remove obstruction. Unplug the litter box and wait a few seconds. Plug the litter box in again. The rake will return to the home position and the indicator light will turn on steady green.</td>
</tr>
<tr>
<td>Indicator light is flashing medium, and System will not rake after the countdown time elapses</td>
<td>Check to see if the sensors are obstructed. Clear any litter or waste that may have collected on the sensors. After cleaning, unplug the litter box, then plug it back in. When the rake returns to the home position, the indicator light will turn on steady green.</td>
</tr>
<tr>
<td>Magnets on waste trap lid do not attach to litter tray</td>
<td>Waste trap lid may not be properly installed. See Care and Cleaning section (page 10) to remove and reinstall waste trap lid. Then press down on waste trap lid or lift waste door on litter tray until you hear a click, indicating magnets have attached to tray.</td>
</tr>
<tr>
<td>Litter box is not level on litter tray</td>
<td>The litter box should rest on the litter tray when installed, not on the floor. Make sure the litter box is completely level on the litter tray.</td>
</tr>
</tbody>
</table>
| Having another issue?                                                  | Still having a problem? Try these steps:  
  - Unplug the litter box, wait a few seconds, then plug it in again  
  - Lift up litter box, gently shake litter tray to redistribute litter, lower litter box  
  - Remove waste trap lid and replace it  
  
  If you still have a problem, visit our website www.ScoopFree.com or call us toll free 888.726.MEOW (6369) or 312.466.6000 Monday through Friday 9:00 AM to 5:00 PM CST.

**PLEASE DO NOT RETURN THE PRODUCT TO THE STORE. PLEASE CONTACT SCOOPFREE FIRST.**
Replacement Litter Trays and Parts

To order replacement litter trays, accessories and parts, visit ScoopFree.com or call toll free 888.726.MEOW (6369) Monday through Friday 9:00 AM to 5:00 PM CST.

You can sign up for a litter tray home delivery subscription at ScoopFree.com. Litter trays will automatically be delivered to your door as frequently as you choose. Visit ScoopFree.com for more information.

Customer Service

If you have questions or need assistance, please email help@ScoopFree.com or call toll free 888.726.MEOW (6369) Monday through Friday 9:00 AM to 5:00 PM CST to speak with one of our knowledgeable cat lovers.

PLEASE DO NOT RETURN PRODUCTS TO THE STORE!
PLEASE CALL SCOOPFREE FIRST.

If you have any problem, contact us for fastest service.

Please have your name, address, phone number, sales receipt and product serial number available. Our staff will give you detailed instructions and help you resolve any issues.
Guarantee and Limited Warranty

ScoopFree guarantees that you and your cat will be fully satisfied – and if not, just call us within ninety (90) days of purchase (with your receipt and name of the store of purchase), and we will send you a prepaid shipping label so you can return ScoopFree directly to us.

We will refund your actual purchase price and pay 100% of the shipping costs if returned directly to us from anywhere in the United States.

ScoopFree carries a Limited Warranty for one (1) year from the date of purchase on all major parts if used and maintained under normal conditions. Manufacturer will either replace or repair (at its option) such part(s) free of charge.

This Limited Warranty does not cover misuse, abuse, accidents or unauthorized services or parts, or the combination of ScoopFree with other products. To the extent allowed by law, Lucky Litter LLC shall not be responsible or liable for any personal injury, property or incidental damage of any kind resulting from malfunctions, defects, misuse, improper use or alteration of this product. Guarantee and Limited Warranty apply only to original purchaser of ScoopFree product. Receipt required to exercise Guarantee and Limited Warranty. This is the only Guarantee and Limited Warranty available, neither of which can be altered, enlarged or changed by any retailer or person whatsoever.

For complete directions on how to best return the product within ninety (90) days of purchase or return the product for replacement or repair while still covered under the one (1) year Limited Warranty, email us at help@ScoopFree.com or call us toll free 888.726.MEOW (6369) Monday through Friday 9:00 AM to 5:00 PM CST.

If you have any problems with ScoopFree, please contact us directly. We want to learn more about you and help in any way we can.
Important Safeguards

- Read this User Guide carefully before setting up and using ScoopFree.
- Remove all packing material before connecting the power cord.
- Do not allow anything to rest on the power cord. Do not plug in cord in an area where people or animals may walk or trip on it.
- Do not operate litter box with damaged power cord.
- Do not operate litter box if it malfunctions or has been damaged in any manner.
- To protect against electric shock, do not place cord, plug or litter box in water or other liquids.
- Before cleaning, unplug the litter box. To unplug, grip plug and pull from wall outlet or remove power cord from unit.
- Do not use accessories or attachments that are not recommended by the manufacturer as they may cause fire, electric shock, or injury.
- Close supervision is always necessary when litter box is used by or near children. Avoid contact with moving parts.
- Do not place litter box on an unsteady surface.
- Do not use litter box for other than intended use.
- Do not use outdoors.
- Use only products made by ScoopFree® with your ScoopFree® litter box
- Not intended for use with kittens younger than 6 months of age