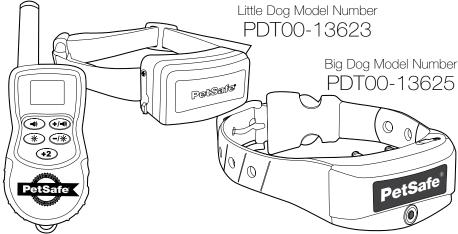


protect. teach. love.

# Elite Remote Trainers

operating and training guide



Little Dog ADD-A-DOG® PACOO-13631

Big Dog ADD-A-DOG® PACOO-13632

# Important Safety Information

#### **Explanation of Attention Words and Symbols used in this guide**



This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.

**ACAUTION** 

CAUTION, used with the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

CAUTION

CAUTION, used without the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in harm to your pet.

**AWARNING** Not for use with aggressive dogs. Do not use this Product if your dog is aggressive, or if your dog is prone to aggressive behavior. Aggressive dogs can cause severe injury and even death to their owner and others. If you are unsure whether this product is appropriate for your dog, please consult your veterinarian or certified trainer.

CAUTION Safety during on-leash training. It is vitally important that you and your dog remain safe while learning during on-leash training. Your dog should be on a strong leash, long enough for him to attempt to chase an object, but short enough for him not to reach a road or other unsafe area. You must also be physically strong enough to restrain your dog when he tries to chase.

**CAUTION** Risk of skin damage. Please read and follow the instructions in this manual. Proper fit of the collar is important. A collar worn for too long or made too tight on the pet's neck may cause skin damage. Ranging from redness to pressure ulcers: this condition is commonly known as bed sores.

- Avoid leaving the collar on the dog for more than 12 hours per day.
- When possible reposition the collar on the pet's neck every 1 to 2 hours.
- Check the fit to prevent excessive pressure; follow the instructions in this manual.
- Never connect a lead to the electronic collar; it will cause excessive pressure on the contacts.
- When using a separate collar for a lead, don't put pressure on the electronic collar.
- Wash the dog's neck area and the contacts of the collar weekly with a damp cloth.
- Examine the contact area daily for signs of a rash or a sore.
- If a rash or sore is found, discontinue use of the collar until the skin has healed.
- If the condition persists beyond 48 hours, see your veterinarian.
- For additional information on bed sores and pressure necrosis, please visit our website.

These steps will help keep your pet safe and comfortable. Millions of pets are comfortable while they wear stainless steel contacts. Some pets are sensitive to contact pressure. You may find after some time that your pet is very tolerant of the collar. If so, you may relax some of these precautions. It is important to continue daily checks of the contact area. If redness or sores are found, discontinue use until the skin has fully healed.

PetSafe® Remote Trainers must be used only on healthy dogs. We recommend that you take your dog to a veterinarian before using the collar if he is not in good health.

Thank you for choosing the PetSafe® brand. You and your pet deserve a companionship that includes memorable moments and a shared understanding together. Our products and training tools promote a lifestyle of protection, teaching, and love—essentials that influence memories for a lifetime. If you have any questions about our products or training your pet, please visit our website at www.petsafe.net or contact our Customer Care Center at 1-800-732-2677.

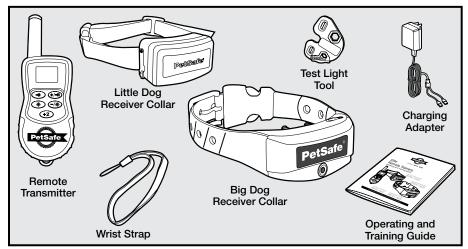
To get the most protection out of your warranty, please register your product within 30 days at www.petsafe.net. By registering and keeping your receipt, you will enjoy the product's full warranty and should you ever need to call the Customer Care Center, we will be able to help you faster. Most importantly, PetSafe® will never give or sell your valuable information to anyone. Complete warranty information is available online at www.petsafe.net.

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# **Components**



# Other Items You May Need

- Scissors
- Lighter
- Non-metallic collar and 10-foot leash

# **How the System Works**

Now you can experience the difference a Remote Trainer can make. Spend less time training and more time enjoying your dog. The PetSafe® Elite Remote Trainers are comfortable for your pet and easy to use with an advanced digital display that tells you exactly what level of stimulation you are using.

The Remote Trainer assists you in controlling your pet without a leash in a range of either 400 or 1000 yards. At the push of a button, your remote sends a signal activating your dog's Receiver Collar. He receives a safe but annoying stimulation. He'll quickly learn the association between his behavior and your correction; in no time, you'll have a better-behaved pet. The PetSafe® Elite Remote Trainers have been proven safe, comfortable, and effective for both small and large dog breeds.

Important: The Elite Remote Trainers have a range of up to 400 or 1000 yards. Depending on the way you hold the Remote Transmitter, the maximum range may vary. Terrain, weather, vegetation, transmission from other radio devices, and other factors will affect the maximum range.

#### **Features**

- 400 or 1000 Yard Range
- 15 levels of correction plus a "+2 Boost" button
- Every Elite Remote Training system is 2-dog compatible
- Rechargeable Batteries in both the Remote Transmitter and Receiver Collar
- Waterproof Remote Transmitter and Receiver Collar

# **Key Definitions**

Remote Transmitter: Transmits the signal to the Receiver Collar. It is waterproof.

#### **Digital Display**

**Level of Stimulation:** Shows Dog 1 or Dog 2 level of stimulation (Low-1 to High-15). Also indicates +2 Boost.

Dog 1: The active collar symbol will display to indicate Dog 1.

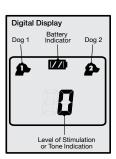
**Dog 2:** Dog 1 and Dog 2 symbols will be displayed (additional purchase required for 2 dog system).

**Tone:** The stimulation level will flash when the Tone button or Stimulation button is pressed.

**Battery Indicator:** The battery indicator provides constant awareness of your battery's power level.

1d or 2d: This appears when programming for the 2-Dog mode.

Note: The Digital Display symbols are shown in more detail on pages 9 and 10.



#### Button Definitions (factory default settings for Dog 1 mode)

#### Tone - Upper Left Button (Green):

Produces a positive training tone from the collar. No stimulation is delivered.

Stimulation - Lower Left Button (Yellow): Delivers continuous stimulation up to 12 seconds long.

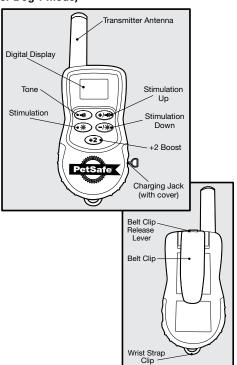
Stimulation Up - Upper Right Button (Grey): Adjust the stimulation level UP through a range of levels from Low-1 to High-15. Also becomes the Tone Button in Two Dog Mode.

Stimulation Down - Lower Right Button (Grey): Adjust the stimulation level DOWN through a range of levels from High-15 to Low-1. Also becomes the Stimulation Button in Two Dog Mode.

Note: See Two Dog System on page 14 for Dog 2 mode.

+2 Boost (Red): Delivers continuos stimulation that is 2 levels higher than the currently selected level.

Note: When a Continuous Stimulation button is held for 12 seconds or more, the Remote Transmitter will "time-out." The button will need to be released and pressed again before additional Stimulation can be delivered. The Elite Remote Training systems will never exceed a Stimulation Level above High-15.



**Receiver Collar:** Delivers stimulation or tone on a signal from the Remote Transmitter. All Elite Trainers are waterproof.

**On/Off Button:** Momentarily pressing and holding this button turns the Receiver Collar on and off. **Contact Points:** The contacts through which the Receiver Collar delivers Stimulation.

Receiver Indicator Light: Indicates when the Receiver Collar has been turned on or off and also

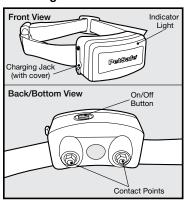
**Receiver Indicator Light:** Indicates when the Receiver Collar has been turned on or off and also serves as a low-battery indicator.

**Charging Jacks:** For connecting the charger. Although the Remote Transmitter and Receiver Collar are waterproof without the charger covers, keep the covers in place when not charging to keep debris out of the openings.

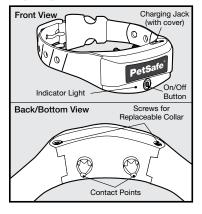
**Continuous Stimulation:** You control when and how long Stimulation is delivered to your dog through the Receiver Collar's Contact Points. When a Continuous Stimulation button is pressed for 12 seconds or more, the Remote Transmitter will "time-out." The button will need to be released and pressed again before additional Stimulation can be delivered.

Positive Tone: Use the Positive Tone as a marker to reinforce positive behavior.

#### **Little Dog Receiver Collar**



#### Big Dog Receiver Collar



# **Operating Guide**

# **Prepare the Remote Transmitter**

#### **Charge the Remote Transmitter**

- 1. Lift the rubber cover protecting the Remote Transmitter Charging Jack.
- 2. Connect one of the charger connectors to the Remote Transmitter Charging Jack.
- 3. Plug the charger into a standard wall outlet.
- Charge the Remote Transmitter for 5 hours for the first charge. Recharges take only 3-4 hours. Note: The Battery Indicator will scroll while charging and will become solid when fully charged.
- 5. When charging is completed, replace the rubber cover.

Note: Approximate battery life between charges is 40 to 60 hours, depending on frequency of use.



#### **Turning ON the Transmitter**

Power up the Transmitter by pressing any button. You will see the display turn on when you press any button.

#### **Transmitter Digital Display**

The display stays on for 1 minute after a button is pressed. After 1 minute with no buttons pressed, the display shuts off and the Transmitter goes into battery conservation mode. Pressing any button will cause the display to turn back on. The various display symbols are explained below.

	Numeric readout	Displays the stimulation level for Dog 1 or Dog 2.
<b>P</b>	Dog 1/ Dog 2	The symbol displayed is the active dog receiver collar. See Two Dog System on page 14.
	Tone or Stimulation	When pressing Tone or Stimulation the Dog 1 or Dog 2 symbol will appear in bold or emphasized.

Tone Only	When pressing Tone Only for Dog 1 or Dog 2 the number zero appears.
Battery Indicator	The battery indicator provides constant awareness of your battery's power level. See Battery Indicator for more detailed information.

Note: Factory preset is for Dog 1 mode, you will not see the Dog 2 symbol unless the unit is programmed for Dog 2 (see Two Dog System on page 14).

#### **Battery Indicator**



Battery is at  $\frac{2}{3}$  to Full capacity. Transmitter is fully functional.



Battery is at ½ capacity. Transmitter is still fully functional.



Battery is at ½ capacity. Transmitter will operate the Receiver, but should be recharged as soon as possible.



Battery is almost dead. Transmitter is unable to operate the Receiver.

When the Battery Indicator shows the low battery symbol (½ capacity), recharge your Transmitter soon. When the battery outline is displayed, the Transmitter's battery is unable to power transmissions to the Receiver. Transmitter must be recharged to regain operation.

#### **Remote Transmitter Functions for Dog 1**

Transmitter Function	Button Color	Digital Display Response
Upper Left Button	Green	Tone Only
Lower Left Button	Yellow	Stimulation
Upper Right Button	Grey	Stimulation level Up
Lower Right Button	Grey	Stimulation level Down
Boost Button	Red	+2 above selected Stimulation Level

See Two Dog System on page 14 for remote transmitter functions in Dog 2 mode.

#### Remote Transmitter Belt Clip

#### To remove:

- 1. Press and hold the Release Lever on the Belt Clip, pulling away from the Transmitter.
- 2. Slide the Belt Clip out of the insert.

#### To replace:

1. Slide the Belt Clip into the insert until it clicks, locking into place.

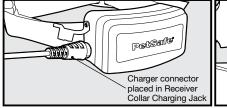
# **Step Prepare the Receiver Collar**

#### **Charge the Receiver Collar**

- 1. Lift the rubber cover protecting the Receiver Collar Charging Jack.
- 2. Connect the charger connector to the Receiver Collar Charging Jack.
- 3. Plug the charger into a standard wall outlet.
- 4. Charge the Receiver Collar until the Green Indicator Light comes on and is solid. Recharges take only 3-4 hours.
- 5. When charging is completed, replace the rubber cover.

#### Little Dog Receiver Collar







#### To Turn the Receiver Collar On

- 1. Press and hold the On/Off button until the Green LED comes on and the Receiver Collar beeps low to high.
- 2. Release the On/Off button. The Green LED will flash once every 5 seconds until the Receiver Collar is turned off. The flashing light indicates the Receiver Collar is ready to receive a radio signal from the Remote Transmitter.
- 3. Once the Receiver Collar has been turned on, press the Tone (upper left button) of the Remote Transmitter. Upon pressing, the Receiver Collar should beep for as long as the Upper Left button is pressed. If it does not, see "To Pair the Remote Transmitter and the Receiver Collar". Note: To extend the life of the battery, turn the Receiver Collar off when it is not in use.

#### Little Dog Receiver Collar



**Big Dog Receiver Collar** 



#### To Turn the Receiver Collar Off

- Press and hold the On/Off button until the Red LED comes on and the Receiver Collar beeps high to low.
- 2. Release the On/Off button. To extend the life between charging cycles, turn the Receiver Collar off when it is not in use. Approximate battery life between charges is 40-50 hours, depending on frequency of use.

#### Receiver Collar LED - Function and Response

Receiver Collar Function	LED Response	Receiver Beeper Response
Receiver is turned "ON"	Green LED flashes one time	Beeps low to high
Unit is on	Green LED flashes once every five seconds	None
Low Battery Condition	Red LED flashes three times every five seconds	None
Good Tone Signal being received	Green LED flashes	Good Tone Beep
Receiver is turned "OFF"	Red LED appears	Beeps high to low
Receiver is Charging	Red LED is solid	None
Receiver Charging is complete	Green LED is solid	None

#### **Rechargeable Batteries**

- The rechargeable Lithium Ion batteries are not memory sensitive and do not require depletion before charging.
- The batteries come partially charged from the factory, but will require a full charge (4-5 hours) before the first use.
- Remember—always keep batteries away from flame.
- When storing the unit for long periods, remember to regularly give batteries a full charge (3-4 hours). This should be done once every 4 to 6 weeks.
- The Elite Trainers are equipped with a safety feature to prevent over charging.
- If your equipment has not been charged for an extended period, you may experience
  a decrease in battery life the first few uses. Afterwards, the battery life will return to
  previous capacity levels.
- You should expect hundreds of recharge cycles from your batteries. However, all
  rechargeable batteries lose capacity over time relative to the number of recharge
  cycles they experience. This is normal. If your operating time drops to half of the
  original life, contact the Customer Care Center.
- When a battery needs replacement, contact our Customer Care Center or visit our website at www.petsafe.net. Please do not open the Receiver Collar or Remote Transmitter.

# Step

# Step Fit the Receiver Collar

Important: The proper fit and placement of your Receiver Collar is important for effective operation. The Contact Points must have direct contact with your dog's skin on the underside of his neck.

To assure a proper fit, please follow these steps:

- 1. Make sure that the Receiver Collar is turned off.
- 2. Start with your dog standing comfortably (3A).
- 3. Place the Receiver Collar on your dog's neck close to the ears. Center the Contact Points underneath your dog's neck, touching the skin (3B). Note: It is sometimes necessary to trim the hair around the Contact Points to make sure that contact is consistent. Longer Contact Points are also available through our Customer Care Center.



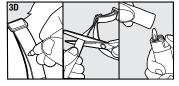
Do not shave the pet's neck as this may increase the risk of skin irritation.

- Check the tightness of the Receiver Collar by inserting one finger between the collar and your dog's neck (3C). The fit should be snug but not constricting.
- 5. Allow your dog to wear the Receiver Collar for several minutes then recheck the fit. Check the fit again as your dog becomes more comfortable with the Receiver Collar. Note: If your dog is young and you expect him/her to grow, you'll want to leave excess strap to adjust the collar fastening. Replacement straps are available. Contact our Customer Care Center.
- 6. Trim the collar as follows (3D):
  - a. Mark the desired length of the collar with a pen.
     Allow for growth if your pet is young or grows a thick winter coat.
  - b. Remove the Receiver Collar from your pet and cut off the excess (cut at groove for Big Dog Collar).
  - c. For the Little Dog Receiver Collar: Before placing the Little Dog Receiver Collar back on your pet, seal the edge of the cut collar by applying a flame along the frayed edge.







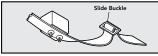


CAUTION Risk of skin damage. For comfort, safety and effectiveness of this product, please ensure that you check the fit of your pet's collar frequently. If any skin irritation is observed, discontinue the use of the collar for a few days. If the condition persists beyond 48 hours, see your veterinarian.

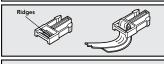
> Do not attach a leash to the Remote Trainer. This can result in pulling the Contact Points too tightly against your pets neck. You may put a separate non-metallic collar on your dog's neck and attach a leash. Do use a harness for attaching a leash and/or tags while using the Remote Trainer.

Please refer to page 2 for additional information.

#### To Re-Thread the Little Dog Receiver Collar



The slide buckle prevents the collar from becoming loose around your pet's neck.



The ridges must be facing up; the collar will slip if it is not properly threaded.



# Step Two Dog System

Note: If you wish to add another receiver collar to the training system, ADD-A-DOG® collars are available where you bought your training system, through our website at www.petsafe.net or through our Customer Care Center.

PAC00-13631—Little Dog ADD-A-DOG® or PAC00-13632—Big Dog ADD-A-DOG®

## To Add Dog 2

#### Remote Transmitter

- 1. Press the Stimulation Down (lower right) button consecutively until "2d" appears on the Digital Display.
- 2. After the "2d" appears press the +2 Boost button.
- 3. Set Dog 1 Stimulation level to the desired level using the Stimulation Up and Down buttons.
- 4. Press the +2 Boost to lock the correction level for Dog 1.

- 5. Set Dog 2 Stimulation level to the desired level using the Stimulation Up and Down buttons.
- 6. Press the +2 Boost to lock the correction level for Dog 2.

#### Dog 2 Receiver Collar

- 1. With the Receiver Collar off your pet, turn the Receiver Collar off.
- 2. Press and hold the On/Off button for 5 seconds.
- 3. The Receiver Collar will beep and the LED will flash.
- 4. On the Remote Transmitter, press the Upper Right or Lower Right button.
- 5. The Receiver Collar will respond and pair.
- If the Receiver Collar does not respond, please contact the Customer Care Center.



#### Remote Transmitter Functions for Dog 2 Mode

Upper Left Button	Dog 1 Tone
Lower Left Button	Dog 1 Stimulation
Dog 1 +2 Boost	Press Boost and the Lower Left Button simultaneously
Upper Right Button	Dog 2 Tone
Lower Right Button	Dog 2 Stimulation
Dog 2 +2 Boost	Press Boost and the Lower Right Button simultaneously



#### Dog 1/Dog 2 Correction Levels

To change the correction level for Dog 1 or Dog 2, press and hold the +2 Boost for 5 seconds. The Dog 1 icon along with it's selected correction level will appear. You can now use the Upper Right button to increase the correction level for Dog 1 and the Lower Left button to decrease the correction level. Press the +2 Boost button to lock the correction level. Now you can adjust the Dog 2 correction level using the same method. Press the +2 Boost button to lock the correction level and return to normal 2 Dog operation.

Note: To view the currently selected correction level for Dog 1, press the +2 Boost button once and the display will show the Dog 1 symbol along with the selected correction level.

To view the currently selected correction level for Dog 2, press the +2 Boost button twice and the display will show the Dog 2 symbol along with the selected correction level.

#### To Remove Dog 2 from the Remote Transmitter

Press and hold the +2 Boost button for 5 seconds. Press the Right Lower button until the "1d" symbol appears on the Digital Display. Press +2 Boost to exit the menu.



# Step 5

# Step To Pair Dog 1 Receiver Collar and the Remote Transmitter

If your Receiver Collar does not beep when the Upper Left button of the Remote Transmitter is pressed, or if the Receiver Collar is not responding to the Remote Transmitter, follow these steps:

- 1. With the Receiver Collar off your pet, turn the Receiver Collar off.
- 2. Press and hold the On/Off button for 5 seconds.
- 3. The Receiver Collar will beep and the LED will flash.
- 4. Press the Tone button.
- 5. The Receiver Collar will respond and pair.
- 6. If the Receiver Collar does not respond, please contact the Customer Care Center.

Note: Pairing is for Dog 1 only.

# **Training Guide**

# **General Tips**

- Eliminate one misbehavior or teach one obedience command at a time. If you move too fast with training, your pet may become confused.
- Be consistent. Correct your pet every time he misbehaves.
- Unless you can supervise him, it is recommended that you restrict your pet from situations in which he has a history of misbehaving. However, setting up a situation as a training session can dramatically improve your chances of success.
- If your pet reacts to the tones by hiding or acting fearful, redirect his attention to a simple and appropriate behavior, such as the "sit" command.
- Pets should be at least 6 months old before using the Trainer.
- Only let responsible family members use the Trainer. It is not a toy!
- Other pets in hearing range will be affected by the training tones. Therefore, training sessions should be conducted out of hearing range of other pets.
- Training instructions in this guide are written for use with the Transmitter being programmed to Dog 1. Adjust the instructions to fit your desired training mode.



AWARNING Never use the Remote Trainer to correct or eliminate any form of aggressive behavior. We recommend you contact your local veterinarian or professional trainer to determine if your pet might be aggressive. See page 2 for more information.

# Teaching Your Pet the Positive Tone

Before using the Trainer to correct your pet, spend 10 to 15 minutes per day for 2 or 3 days helping him create the association of the tone with reward and praise. To accomplish this:

- 1. Push the Tone button for 2 consecutive seconds.
- 2. Release the button and immediately reward your pet with verbal praise, petting, or a small food reward. Spend 3 to 5 seconds on your rewarding.
- 3. Wait a few minutes and repeat holding the Tone button for 2 seconds following with praise.

Vary the reward to prevent your pet from anticipating a specific type. This stage of training is complete when your pet obviously anticipates a reward when he hears the positive tone.

## Find the Best Stimulation Level for Your Pet

Important: Always start at the lowest level and work your way up.

The Elite Remote Trainers have 15 different Stimulation Levels. This allows you to choose the Stimulation that is best for your pet.

Once you have placed the Receiver Collar on your pet, it is time to find the Stimulation Level that is best for him. This is called the Recognition Level.

A slight change in your pet's behavior, such as looking around in curiosity, scratching at his collar, or flicking his ears, indicates the Recognition Level that is best for him.

Follow the steps below to find your pet's Recognition Level:

- 1. Starting at Level 1 on the Digital Display, press the Stimulation button continuously for 1 to 2 seconds.
- 2. If your pet shows no reaction, repeat the Stimulation level several times before moving up to the next level.
- 3. YOUR PET SHOULD NOT VOCALIZE OR PANIC WHEN RECEIVING STIMULATION. IF THIS HAPPENS, THE STIMULATION LEVEL IS TOO HIGH AND YOU NEED TO GO BACK TO THE PREVIOUS LEVEL AND REPEAT THE PROCESS.
- 4. Move up through the Stimulation levels until your pet reliably responds to the Stimulation.
- 5. If your pet continues to show no response at Level 8, check the fit of the Receiver Collar. If your pet has long or thick hair, contact our Customer Care Center to obtain a longer set of Contact Points. Then go back to #1 and repeat the process. If this still does not yield any results, your pet's hair will need to be trimmed around the Contact Points.

If all of these steps have been done and your pet continues to show no reaction to the Stimulation, see the "Test Light Instructions" section.

If after completing all of these steps your dog still does not indicate he is feeling the Stimulation, please contact Customer Care Center or visit our website at www.petsafe.net.

#### +2 Boost

A press of this button sends a signal to the collar to issue a correction that is 2 levels higher than the currently selected level. For example, if the correction level is set at Level 2, a touch of the +2 Boost button will correct at Level 4. Some trainers like instant access to a higher setting for circumstances where the dog may not respond to lower levels, such as around high distraction. The system will not correct higher than level 15.

# **Teaching Basic Obedience**

#### The "Sit" Command

- 1. Put a separate, non-metallic collar on your pet's neck ABOVE the Receiver Collar, and attach a 10-foot leash. *Note: Be sure the extra collar does not put pressure on the Contact Points.*
- 2. Hold the leash and the Remote Transmitter in one hand. Keep your other hand free to guide your pet into a "Sit" position.
- Press and hold the Stimulation button.
- 4. Immediately give the "Sit" command while continuing to hold the Stimulation button.
- 5. Release the Stimulation button as soon as your pet is in position, and praise him.
- 6. Release your pet from the "Sit" command and play.
- 7. Repeat Steps 2 through 6.



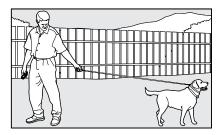




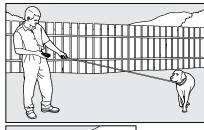
Note: If your pet breaks the "Sit" command, repeat steps 3 through 6. Keep your pet close to you while teaching the "Sit" command.

#### The "Come" Command

- Put a separate, non-metallic collar on your pet's neck ABOVE the Receiver Collar, and attach a 10foot leash. Note: Be sure the extra collar does not put pressure on the Contact Points.
- 2. Hold your leash in one hand and the Remote Transmitter in the other.
- Wait for your pet to walk away from you. Using the Recognition Level for your pet, press and hold the Stimulation button on your Remote Transmitter.
- 4. Immediately give the command "Come" while continuing to hold the Stimulation button.



- 5. Using the leash, gently guide your pet toward you until he begins to come in your direction.
- Immediately release the Stimulation button as soon as your pet steps towards you, and praise him enthusiastically.
- 7. Quickly move backwards as your pet begins to come back to you, praising him the entire time.
- 8. Praise your pet when he returns to you.
- 9. Repeat Steps 3 through 8.
- 10. Once your pet responds readily to the "Come" command several times, back away from him without giving a command. When your pet turns toward you, give the command "Come" (WITHOUT STIMULATION) and praise him while you continue to back up. Praise your pet when he returns to you.
- 11. Use your leash to prevent your pet from running past you. If your pet manages to run past you, repeat Steps 3 through 8.





#### The "Stay" Command

- 1. Put a separate, non-metallic collar on your pet's neck ABOVE the Receiver Collar, and attach a 10-foot leash. *Note: Be sure the extra collar does not put pressure on the Contact Points.*
- 2. Put your pet on his bed. Hold your leash in one hand and the Remote Transmitter in the other.
- 3. Staying within 3 feet, walk the perimeter of the bed. Do not say anything to your pet.
- 4. If your pet tries to leave the bed, press and hold the Stimulation button and give the "Stay" command. Continue to hold the button until your pet is back on his bed. If necessary, use the leash to guide your pet onto his place.
- Praise your pet when he is back on his bed.
- Once your pet has settled for a few seconds, release him and play calmly.
- 7. Repeat steps 1 through 5.



# **Eliminating Unwanted Behavior**

#### **Jumping Up**

Pets typically jump up to get attention. If you do not want your pet to jump on you, then friends or members of the family should not encourage this behavior. That means every time your pet jumps on someone, he should be reprimanded or redirected to an alternate and acceptable behavior, for which he can receive praise. Note: It is best if your pet first understands the "Sit" command.

- 1. Choose your pet's Recognition Level.
- As soon as your pet lifts his paws off the ground to jump on you, press the Stimulation button and give the command "Sit."
- 3. Release the Stimulation button immediately once your pet is sitting, and verbally praise him.
- 4. If your pet ignores the stimulation, increase the Intensity Level by 1.
- 5. Practice this exercise in several different areas and use different people for distractions.

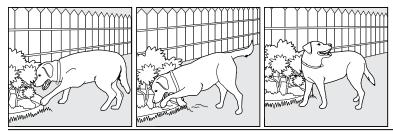




#### Digging

It is important to first understand why your pet is digging. Many dogs, such as terriers, were bred to flush out prey, and digging is very innate to them. Other dogs may be digging to find a cool spot to lie down, or simply out of boredom. Your pet may no longer have the desire to dig if he is provided with the following:

- A cool, shaded area in which to lie down, and plenty of water.
- An alternate activity, such as a favorite toy.
- Plenty of play, exercise, and attention.
- A yard free from rodents or prey that he may be trying to flush out.
- 1. Choose the Intensity Level 1 higher than your pet's Recognition Level.
- 2. Place the Receiver Collar on your pet and wait at least 10 minutes before placing him in the yard. No other people or pets should be in the yard, as you do not want your pet to associate the stimulation with anything other than his digging. Your pet must be securely fenced in or contained during training.
- 3. From a window or area where your pet cannot see you, wait until your pet begins to dig.
- 4. While your pet digs, press the Stimulation button and release it when he stops digging. Only press the button while your pet is in the act of digging, and do not say anything to him.
- 5. If your pet ignores the stimulation, increase the Intensity Level by 1.
- 6. Continue to watch your pet, as he may choose another area to dig.
- 7. Do not allow your pet in the yard unsupervised until he has completely stopped digging.



#### Chasing

Chasing is an instinctive behavior stimulated by moving objects. Some dogs have a particularly strong desire to chase that can put them in harm's way and leave you helpless. Never allow your dog off the leash or out of a contained area until he has learned the "Come" command, regardless of the distraction. Be consistent and correct your dog every time he chases something.

CAUTION It is vitally important that you and your dog remain safe while carrying out this training. Your dog should be on a strong leash, long enough for him to attempt to chase an object, but short enough for him not to reach a road or other unsafe area. You must also be physically strong enough to restrain your dog when he tries to chase.

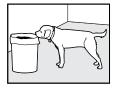
- 1. If your dog has not mastered the "Come" command, keep a leash on him so you can physically stop him before he reaches the object he is chasing.
- 2. Choose the Intensity Level 1 higher than your dog's Recognition Level.
- 3. Set up a scenario where your dog is enticed to chase an object. Common items could be cars, motorcycles, bicycles, etc. (do not use toys).
- 4. When the object passes in front of your dog, make sure to hold the leash with a firm grip. As soon as your dog begins to chase the object, press and hold the Stimulation button until he stops.
- 5. When your dog stops chasing the object, immediately release the button, walk backwards and give the command "Come." Praise your dog as he comes to you.
- 6. Repeat the process until your dog stops chasing the object.



#### **Trash Raiding**

The easiest way to prevent trash raiding is to remove garbage and tempting food from your pet's environment. You can use the Remote Trainer to teach your pet to stay away from these items; however, you must be prepared to correct your pet every time he approaches them.

- Choose the Intensity Level 1 higher than your pet's Recognition Level.
- 2. Pick a temptation for your pet and position yourself where he cannot see you.
- While your pet's mouth is touching the temptation, press and hold the Stimulation button. Immediately release the button when your pet leaves the temptation.





- 4. Do not say anything, as you want your pet to associate the stimulation with his behavior, not you.
- If your pet does not respond to the stimulation, increase the Intensity Level by 1 and repeat the process.
- 6. Repeat this process in several different locations with different temptations.

rrequenti	y Askeu Questions
Is the Stimulation safe for my pet?	While the Stimulation is unpleasant, it is harmless to your pet. Electronic training devices require interaction and training from the owner to achieve desired results.
How old does a pet have to be before using the PetSafe® Elite Remote Trainers?	Your pet should be able to learn basic obedience commands such as "Sit" or "Stay." Pets should be at least 6 months old before using the Trainer.
Once my pet is trained and has been obeying my commands, will he have to continue to wear the Receiver Collar?	Probably not. He may need to wear the Receiver Collar from time to time for reinforcement.
Is the Receiver Collar waterproof?	Yes. All of the Elite Receiver Collars are waterproof.
Can I use the 400 or 1000 Yard Trainers with more than one pet?	Yes. An ADD-A-DOG® Receiver Collar must be purchased to have a 2 dog system. All Elite ADD-A- DOG® Receiver Collars work with the Elite Remote Training systems.
Can I use the PetSafe® Elite Remote Trainers on aggressive pets?	We do not recommend any of our products to be used on aggressive pets. We recommend you contact your local veterinarian or professional trainer to determine if your pet might be aggressive.
How long can I continuously deliver Stimulation to my pet?	The maximum amount of time you can press the Stimulation button and deliver Stimulation to your pet continuously is 12 seconds. After 12 seconds, the Remote Transmitter will time-out, and the Stimulation button must be released and pressed again.

# **Troubleshooting**

My pet is not responding when I press a button.	<ul> <li>Check to see if the Receiver Collar has been turned on.</li> <li>If your range has reduced from the first time you have used it, please check to see if the battery is low in either the Remote Transmitter or Receiver Collar.</li> <li>You can verify the Receiver Collar is delivering Stimulation to your pet by placing the Test Light, enclosed in your kit, on the Receiver Collar. Please refer to the "Test Light Instructions" section for details.</li> <li>Increase the correction level. Refer to "Find the Best Stimulation Level For Your Pet" for more information.</li> <li>Make sure the Receiver Collar's Contact Points are placed snugly against your pet's skin. Refer to "Fit the Receiver Collar" for more information.</li> </ul>
The Receiver Collar will not turn on.	Make sure the Receiver Collar has been charged. For the initial charge, be sure to charge it for 5 hours. Subsequent charges only take 3-4 hours.
The Receiver Collar is not responding to the Remote Transmitter.	Verify the Receiver Collar has been turned on. Refer to "Turning the Receiver Collar On and Off".

# **Test Light Instructions**



- 1. Turn the Receiver Collar on.
- 2. Hold the Test Light Contacts to the Contact Points.
- 3. Press a Stimulation button on the Remote Transmitter.
- 4. The Test Light will flash. Note: At higher Stimulation Levels, the Test Light will flash brighter.
- 5. Turn the Receiver Collar off.

Save the Test Light for future testing.

Note: If the Test Light does not flash, recharge the battery and re-test. If Test Light still does not flash, contact the Customer Care Center or visit our website at www.petsafe.net.

#### **Accessories**

Description	Part Number
Little Dog ADD-A-DOG®	PAC00-13631
Big Dog ADD-A-DOG®	PAC00-13632
Charging Adaptor	RFA-393

### **Customer Care International**

USA & Canada - Tel: 800-732-2677

Monday - Friday 8 AM - 8 PM / Saturday 9 AM - 5 PM

Australia - Tel: 1800 786 608 Monday - Friday 7:30 AM - 5 PM New Zealand - Tel: 0800 543 054 Monday - Friday 10:30 AM - 7 PM

This product has the benefit of a limited manufacturer's warranty. Details of the warranty applicable to this product and its terms can be found at www.petsafe.net and/or are available by sending a stamped addressed envelope to PetSafe® Ltd. Redthorn House, Unit 9, Chorley West Business Park, Ackhurst Road, Chorley, Lancashire PR7 1NL, United Kingdom.

# Terms of Use and Limitation of Liability

#### 1. Terms of Use

This Product is offered to you conditioned upon your acceptance without modification of the terms, conditions and notices contained herein. Usage of this product implies acceptance of all such terms, conditions, and notices.

#### 2. Proper Use

This Product is designed for use with pets where training is desired. The specific temperament of your pet may not work with this product. We recommend that you not use this product if your pet is less than 8 lb or under 6 months old, or if your pet is aggressive. If you are unsure whether this is appropriate for your pet, please consult your veterinarian, certified trainer or contact our Customer Care Center or visit our website at www.petsafe.net.

Proper use includes reviewing the entire Operating and Training Guide provided with your product and any specific Caution statements.

#### 3. No Unlawful or Prohibited Use

This Product is designed for use with pets only. This pet training device is not intended to harm, injure, or provoke. Using this product in a way that is not intended could result in violation of Federal, State or local laws.

#### 4. Limitation of Liability

In no event shall Radio Systems® Corporation be liable for any direct, indirect, punitive, incidental, special or consequential damages, or any damages whatsoever arising out of or connected with the use or misuse of this Product. Buyer assumes all risks and liability from the use of this Product.

#### 5. Modification of Terms and Conditions

Radio Systems® Corporation reserves the right to change the terms, conditions and notices under which this Product is offered.

# **Compliance**

#### FCC - USA

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

CAUTION: Modification or changes to this equipment not expressly approved by Radio Systems® Corporation may void the user's authority to operate the equipment.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a specific installation. If interference does occur to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult customer care, the dealer, or an experienced radio/TV technician for help.

#### IC - Canada

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

# **Perchlorate Battery**

Perchlorate Material – special handling may apply. See www.dtsc.ca.gov/hazardouswaste/perchlorate.

Radio Systems® Corporation 10427 PetSafe Way Knoxville, TN 37932 1-800-732-2677 www.petsafe.net 400-1461

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