



protect. **teach.** love.

Model Number  
PIG00-10778

elite little dog  
in-ground fence™  
receiver collar  
operating guide



PLEASE READ THIS ENTIRE GUIDE BEFORE BEGINNING

# Important Safety Information

## Explanation of Attention Words and Symbols used in this guide



This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

### **WARNING**

WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.

### **CAUTION**

CAUTION, used without the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in harm to your pet.

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### **WARNING**

Not for use with aggressive dogs. Do not use this product if your dog is prone to aggressive behavior. Aggressive dogs can cause severe injury or death to their owners and others. If you are not sure that this product is right for your dog, please talk to your veterinarian or a certified trainer.

**CAUTION**

This PetSafe® In-Ground Fence™ is NOT a solid barrier. The system is designed to act as a deterrent to remind pets by Static Correction to remain in the boundary established. It is important that you reinforce training with your pet on a regular basis. Since the tolerance level to Static Correction varies from pet to pet, Radio Systems® Corporation CANNOT guarantee that the system will, in all cases, keep a pet within the established boundary. Not all pets can be trained to avoid crossing the boundary! Therefore, if you have reason to believe that your pet may pose a danger to others or harm himself if he is not kept from crossing the boundaries, you should NOT rely solely upon the PetSafe® In-Ground Fence™ to confine your pet. Radio Systems® Corporation shall NOT be liable for any property damage, economic loss or any consequential damages, sustained as a result of any animal crossing the boundary.

**CAUTION**

Proper fit of the collar is important. A collar worn for too long or made too tight on the pet's neck may cause skin damage. Ranging from redness to pressure ulcers; this condition is commonly known as bed sores.

- Avoid leaving the collar on the dog for more than 12 hours per day.
- When possible reposition the collar on the pet's neck every 1 to 2 hours.
- Check the fit to prevent excessive pressure; follow the instructions in this manual.
- Never connect a lead to the electronic collar; it will cause excessive pressure on the contacts.
- When using a separate collar for a lead, don't put pressure on the electronic collar.
- Wash the dog's neck area and the contacts of the collar weekly with a damp cloth.
- Examine the contact area daily for signs of a rash or a sore.
- If a rash or sore is found, discontinue use of the collar until the skin has healed.

- If the condition persists beyond 48 hours, see your veterinarian.
- For additional information on bed sores and pressure necrosis, please visit our website.

These steps will help keep your pet safe and comfortable. Millions of pets are comfortable while they wear stainless steel contacts. Some pets are sensitive to contact pressure. You may find after some time that your pet is very tolerant of the collar. If so, you may relax some of these precautions. It is important to continue daily checks of the contact area. If redness or sores are found, discontinue use until the skin has fully healed.

You may need to trim the hair in the area of the Contact Points. Never shave the dog's neck; this may lead to a rash or infection.

- The Receiver Collar should not be on your dog when the system is tested. Your pet may receive an unintended correction.
- The Boundary Width of the system must be tested whenever an adjustment is made to the containment field to prevent unintended corrections to your pet.
- If you use a collar and leash for training, be sure the extra collar does not put pressure on the contact points.
- Always remove your dog's Receiver Collar before performing any transmitter testing.

Thank you for choosing PetSafe® brand. You and your pet deserve a companionship that includes memorable moments and a shared understanding together. Our products and training tools promote a lifestyle of protection, teaching, and love — essentials that influence memories for a lifetime. If you have any questions about our products or training your pet, please visit our website at [www.petsafe.net](http://www.petsafe.net) or contact our Customer Care Center at 1-800-732-2677.

To get the most protection out of your warranty, please register your product within 30 days at [www.petsafe.net](http://www.petsafe.net). By registering and keeping your receipt, you will enjoy the product's full warranty and should you ever need to call the Customer Care Center, we will be able to help you faster. Most importantly, PetSafe® will never give or sell your valuable information to anyone. Complete warranty information is available online at [www.petsafe.net](http://www.petsafe.net).

# How the System Works

A radio signal travels from the Fence Transmitter through a buried wire, marking the boundaries you wish to set for your dog. Your dog wears a Receiver Collar that detects the signal at the boundary. As your dog approaches the boundary, the receiver issues a warning tone. If he proceeds further, he receives a safe but startling Static Correction. While harmless, the correction will persuade him to stay in the containment area you've established. Boundary flags are a temporary visual aid for your pet; remove them after training. This PetSafe® Elite Little Dog In-Ground Fence™ has been proven safe, comfortable, and effective for pets over 5 pounds, neck sizes 6 to 16 inches.

**Fence installation and training help: [www.petsafe.net](http://www.petsafe.net)**

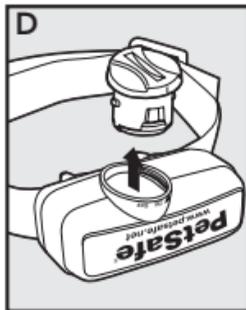
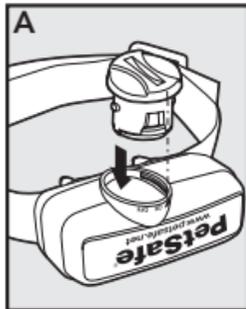
# Prepare the Receiver Collar

## To Insert and Remove the Battery

*Note: Do not install the battery while the Receiver Collar is on your pet.*

This Receiver Collar utilizes a replaceable PetSafe® battery (RFA-188). This unique battery is designed to make battery replacement easier and increase water protection.

To activate the collar, insert the battery module (A). Using the edge of the Test Light Tool as shown, turn the battery clockwise until the vertical line on the battery is pointed to the "ON" position (B). If the PetSafe® Receiver Collar is not going to be used on the pet immediately, leave it in the "OFF" position.



To remove the battery, turn the battery counter-clockwise using the edge of the Test Light Tool as shown (C, D). DO NOT attempt to cut into or pry open the battery. Be sure to discard the used battery properly.

A replacement PetSafe® battery can be found at many retailers. Contact the Customer Care Center or visit our website at [www.petsafe.net](http://www.petsafe.net) to locate a retailer near you.

## **Static Correction and Battery Test Feature**

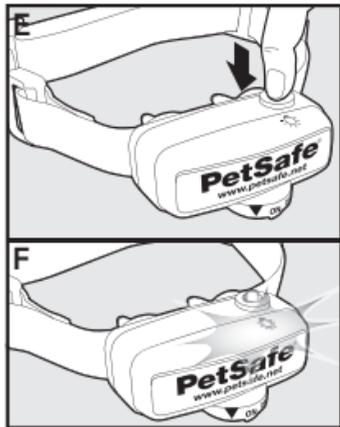
When the RFA-188 Battery Module is first installed in the Receiver, the red LED will flash the current correction level setting (1-5). For the next 30 seconds, the receiver will monitor the battery status and will either flash the green LED once every 5 seconds to indicate a good battery, or flash the red LED once every 5 seconds to indicate a low battery condition.

After the 30 second battery test period, the green LED will cease to flash if the battery is good. If the battery was low during the test period, the red LED will continue to flash at a rate of 1 flash every 20 seconds to indicate a low battery condition. In this situation, battery replacement is recommended.

## To Set the Static Correction Level

Read all steps before attempting to set the Static Correction Level.

1. With the battery installed, press the Correction Level Button and release when the Receiver Indicator Light illuminates red (E).
2. The Receiver Indicator Light will emit a number of red flashes representing the Static Correction Level (F).
3. Increase the Static Correction Level by pressing and releasing the Correction Level Button within 5 seconds of the previous flashes.



The Static Correction Levels increase from 1 to 5. Pushing the Correction Level Button while the Receiver Collar is on level 5 will cause the Receiver Collar to revert to level 1.

Refer to the Function and Response Table to choose the Static Correction level that best fits your pet.

The Receiver Indicator Light acts as a low battery indicator, flashing every 20 seconds when battery replacement is required.

## **Anti-Linger Prevention**

The Anti-Linger Prevention feature keeps your dog from staying in the Warning Zone for long periods of time and draining the Receiver Collar battery. Your dog will hear a warning tone when he reaches the Warning Zone. If your dog does not return to the Pet Area after two seconds, he will receive a continuous Static Correction until he returns to the Pet Area.

## **Run Through Prevention**

This system includes a unique “run-through” prevention so that your dog cannot escape the Pet Area without receiving an increased level of Static Correction. The Receiver Collar automatically increases the Static Correction when your dog continues more than 20% of the way through the pet fencing Boundary Width. For example, if the signal is detected 10 feet from the wire and your dog enters the Static Correction Zone, this feature is activated when he is approximately 8 feet from the Boundary Wire. Your dog will then receive a Static Correction that is at an increased level corresponding to the Static Correction level setting on the Receiver Collar. The Receiver Collar is equipped to automatically increase the level of Static Correction the longer your pet remains in the Static Correction Zone if the collar is set at level 2 or above. The Run Through Prevention sound is an intermittent tone.

## **Over Correction Protection**

In the unlikely event that your pet “freezes” in the Static Correction Zone, this feature limits the static correction duration to a maximum of 30 seconds. While the system locks out further static correction, the warning tone will continue until the pet leaves the Static Correction Zone.

# Function and Response Table

Indicator Light Response	Static Correction Level	Receiver Collar Function	Temperament of Pet
1 Red Flash	1	No Static Correction, Tone Only	Initial Training Mode
2 Red Flashes	2	Low Static Correction	Timid
3 Red Flashes	3	Medium Static Correction	Timid or Average
4 Red Flashes	4	Medium High Static Correction	Average or High Energy
5 Red Flashes	5	High Static Correction	High Energy
Flashes 1 Red flash every 20 seconds	Low Battery		

# Fit the Receiver Collar

**Important:** The proper fit and placement of your Receiver Collar is important for effective training. The Contact Points must have direct contact with your pet's skin on the underside of his neck.

## **CAUTION**

Please read and follow the instructions in this manual. Proper fit of the collar is important. A collar worn for too long or made too tight on the pet's neck may cause skin damage. Ranging from redness to pressure ulcers; this condition is commonly known as bed sores.

- Avoid leaving the collar on the dog for more than 12 hours per day.
- When possible reposition the collar on the pet's neck every 1 to 2 hours.
- Check the fit to prevent excessive pressure; follow the instructions in this manual.
- Never connect a lead to the electronic collar; it will cause excessive pressure on the contacts.
- When using a separate collar for a lead, don't put pressure on the electronic collar.

**CAUTION**

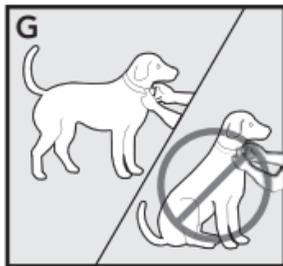
- Wash the dog's neck area and the contacts of the collar weekly with a damp cloth.
- Examine the contact area daily for signs of a rash or a sore.
- If a rash or sore is found, discontinue use of the collar until the skin has healed.
- If the condition persists beyond 48 hours, see your veterinarian.
- For additional information on bed sores and pressure necrosis, please visit our website.

These steps will help keep your pet safe and comfortable. Millions of pets are comfortable while they wear stainless steel contacts. Some pets are sensitive to contact pressure. You may find after some time that your pet is very tolerant of the collar. If so, you may relax some of these precautions. It is important to continue daily checks of the contact area. If redness or sores are found, discontinue use until the skin has fully healed.

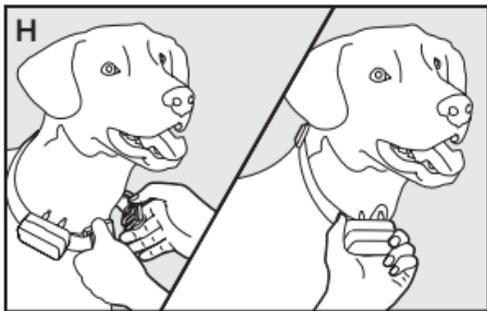
You may need to trim the hair in the area of the Contact Points. Never shave the dog's neck; this may lead to a rash or infection.

To assure a proper fit, please follow these steps:

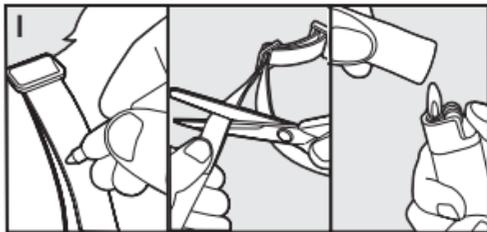
1. Turn the Receiver Collar battery to the OFF position.
2. Start with your pet standing comfortably (**G**).
3. Place the Receiver Collar on your pet so that the battery module is pointing down. Center the Contact Points underneath your pet's neck, touching the skin.



4. The Receiver Collar should fit snugly, yet loose enough to allow one finger to fit between a contact point and your pet's neck (**H**). Allow your pet to wear the collar for several minutes, then re-check the fit. Check the fit again as your pet becomes more comfortable with the Receiver Collar.

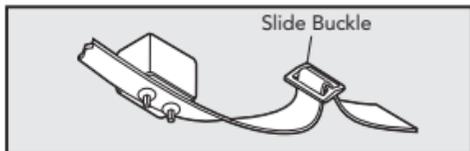


5. Once you are satisfied with the fit of the Receiver Collar then you may trim any excess collar strap as follows (**I**):

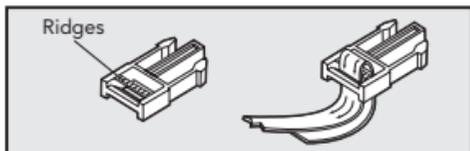


- a. Mark the desired length of the Receiver Collar with a pen. Allow for growth if your pet is young or grows a thick winter coat.
- b. Remove the Receiver Collar from your pet and cut off the excess.
- c. Before placing the Receiver Collar back onto your pet, seal the edge of the cut collar by applying a flame along the frayed edge.

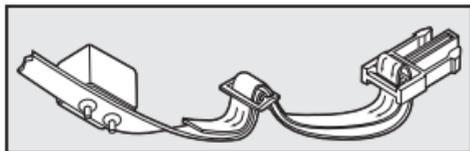
# To Re-Thread the Collar



The slide buckle prevents the collar from becoming loose around your pet's neck.



The ridges must be facing up; the collar will slip if it is not properly threaded.



# Taking Your Pet Out of the Pet Area

**Important:** Remove the Receiver Collar and leave it in the Pet Area.

Once your pet learns the Boundary Zone, he will be reluctant to cross it for walks or car rides.

**Option 1:** Replace the Receiver Collar with a regular collar. Put your pet in a car that is within the Pet Area and drive him out of the Pet Area.

**Option 2:** Replace the Receiver Collar with a regular collar and leash. Walk your pet out of the Pet Area while giving a command such as "OK" at a specific place of the Boundary Zone (the end of your driveway, sidewalk, etc.). Always leave the Pet Area with a leash at this place and your pet will associate leaving the Pet Area only on a leash, only at this place, and only with a person. You may initially need to convince your pet to leave the Pet Area with a food treat and lots of praise.

*Note: You may also carry your pet out of the Pet Area.*

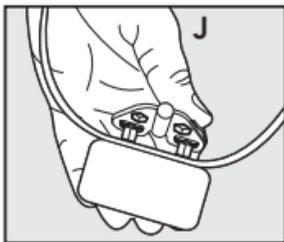


# Test Light Instructions

## CAUTION

The Receiver Collar should not be on your dog when the system is tested. Your pet may receive an unintended correction.

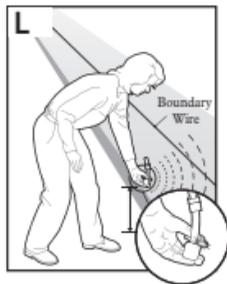
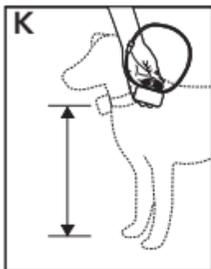
1. Set the correction level to 2 or above.
2. Hold the Test Light contacts to the Contact Points (J)
3. Hold the Receiver Collar at your dog's neck height with the Contact Points pointing up (K) and the Correction Level Button facing the Boundary Wire. Slowly walk toward the Boundary Wire until you hear the warning tone and see the Test Light flash (L).



*Note: The Receiver Collar is waterproof, which can make the beep hard to hear.*

Save the Test Light for future testing.

If the Test Light does not flash, refer to the Troubleshooting section in your PetSafe® Elite Little Dog In-Ground Fence™ Operating and Training Guide or contact the Customer Care Center.



# Troubleshooting

<b>Receiver Collar is not beeping or correcting.</b>	<ul style="list-style-type: none"><li>• Check battery to make sure it is installed properly and turned to the ON position.</li><li>• Perform Static Correction and Battery Test (page 10). If Battery Status LED does not flash Green, replace the battery.</li><li>• Check that both lights are lit on the Fence Transmitter.</li></ul>
<b>The Receiver Collar is beeping, but the pet is not responding to the Static Correction.</b>	<ul style="list-style-type: none"><li>• Test the Receiver Collar with the Test Light walking toward the Boundary Wire.</li><li>• If the Test Light flashes, check the fit of the Receiver Collar.</li><li>• Trim your pet's fur where the Contact Points touch the neck and/or purchase longer Contact Points by contacting the Customer Care Center.</li><li>• Increase the Static Correction Level.</li><li>• Repeat training steps to reinforce training.</li><li>• Purchase a stronger Receiver Collar by contacting the Customer Care Center.</li></ul>

# Additional Information

- The system should only be used with healthy pets. Contact your veterinarian if you have concerns about the medical condition of your pet (medication, pregnant, heart conditions, etc.).
- The PetSafe® Elite Little Dog In-Ground Fence™ is for residential use only.
- The Static Correction will get your pet's attention, but will not cause harm. It is designed to startle, not to punish.
- Test the Receiver Collar at least once a month to verify that it is functioning properly. Check that it activates at the Boundary Wire. Battery life depends upon how often the Receiver Collar is activated.
- Remove the Receiver Collar from your pet when indoors for the comfort of your pet.
- Never leave the Receiver Collar on your pet for more than 12 consecutive hours.
- Consult your PetSafe® Elite Little Dog In-Ground Fence™ Operating and Training Guide for additional Troubleshooting information.

# Terms of Use and Limitation of Liability

## 1. Terms of Use

This Product is offered to you conditioned upon your acceptance without modification of the terms, conditions and notices contained herein. Usage of this Product implies acceptance of all such terms, conditions, and notices.

## 2. Proper Use

This Product is designed for use with pets where training is desired. The specific temperament of your pet may not work with this Product. If you are unsure whether this is appropriate for your pet, please consult your veterinarian or certified trainer. Proper use includes reviewing the entire Guide provided with your Product and any specific Caution statements.

## 3. No Unlawful or Prohibited Use

This Product is designed for use with pets only. This pet training device is not intended to harm, injure or provoke. Using this Product in a way that is not intended could result in violation of Federal, State or local laws.

#### **4. Limitation of Liability**

In no event shall Radio Systems® Corporation be liable for any direct, indirect, punitive, incidental, special or consequential damages, or any damages whatsoever arising out of or connected with the use or misuse of this Product. Buyer assumes all risks and liability from the use of this Product.

#### **5. Modification of Terms and Conditions**

Radio Systems® Corporation reserves the right to change the terms, conditions and notices under which this Product is offered.

# Compliance

## FCC/Canada

This Class B digital apparatus complies with Canadian ICES-003. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a residential environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction guide, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a practical installation. If this equipment causes harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Relocate the interfered receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different to that to which the receiver is connected.
- Contact the Customer Care Center at 1-800-732-2677.

This device complies with Industry Canada Rules. This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Unauthorized changes or modifications to the equipment, not approved by Radio Systems® Corporation, could result in not meeting compliance with FCC regulations and could void the user's authority to operate the equipment.

## **Australia**

This device complies with the applicable EMC requirements specified by the ACMA (Australian Communications and Media Authority).

# Customer Care International

USA & Canada - Tel: 800-732-2677

Monday - Friday 8 AM - 8 PM / Saturday 9 AM – 5 PM

Australia - Tel: 1800 786 608

Monday - Friday 7:30 AM - 5 PM

New Zealand - Tel: 0800 543 054

Monday - Friday 10:30 AM - 7 PM

This product has the benefit of a limited manufacturer's warranty. Details of the warranty applicable to this product and its terms can be found at [www.petsafe.net](http://www.petsafe.net) and/or are available by sending a stamped addressed envelope to PetSafe® Ltd. Redthorn House, Unit 9, Chorley West Business Park, Ackhurst Road, Chorley, Lancashire PR7 1NL, United Kingdom.

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## Perchlorate Battery

Perchlorate Material – special handling may apply.

See [www.dtsc.ca.gov/hazardouswaste/perchlorate](http://www.dtsc.ca.gov/hazardouswaste/perchlorate).







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