



# Panel Pet Door Insert™ Homeowner's Guide

Model Numbers: RPA00-12510 Gray  
RPA00-12116 White

protect. teach. love.



This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.



These symbols indicate that you should refer to the Homeowner's Informational Guide for important information.

## WARNING

When children are present in the home, it is important to consider the pet door during child proofing activities, the pet door may be misused by a child resulting in the child accessing potential hazards that may be on the other side of the pet door. Purchasers/Homeowners with swimming pools should ensure that the pet door is monitored at all times and that the swimming pool has adequate barriers to entry. If a new hazard is created inside or outside of your home, which may be accessed through the pet door, Radio Systems® Corporation recommends that you properly guard access to the hazard or remove the pet door. The closing panel or lock, if applicable, is provided for aesthetic and energy efficiency purposes and is not intended as a security device. Radio Systems® Corporation will not be liable for unintended use and the purchaser of this product accepts full responsibility for oversight of the opening it creates.

## CAUTION

The user, prior to installation, must become familiar with all building codes that may affect the installation of the pet door and determine, along with a licensed contractor, its suitability in a given installation. This pet door is not a fire door. It is important for the owner and contractor to consider any risks that may be present inside or outside of the pet door, and any risks that may be created by subsequent changes to your property and how they may relate to the existence and use, including misuse of the pet door.

Thank you for choosing the PetSafe® brand. You and your pet deserve a companionship that includes memorable moments and a shared understanding together. Our products and training tools promote a lifestyle of protection, teaching, and love—essentials that influence memories for a lifetime. If you have any questions about our products or training your pet, please visit our website at [www.petsafe.net](http://www.petsafe.net) or contact our Customer Care Center at 1-800-732-2677.

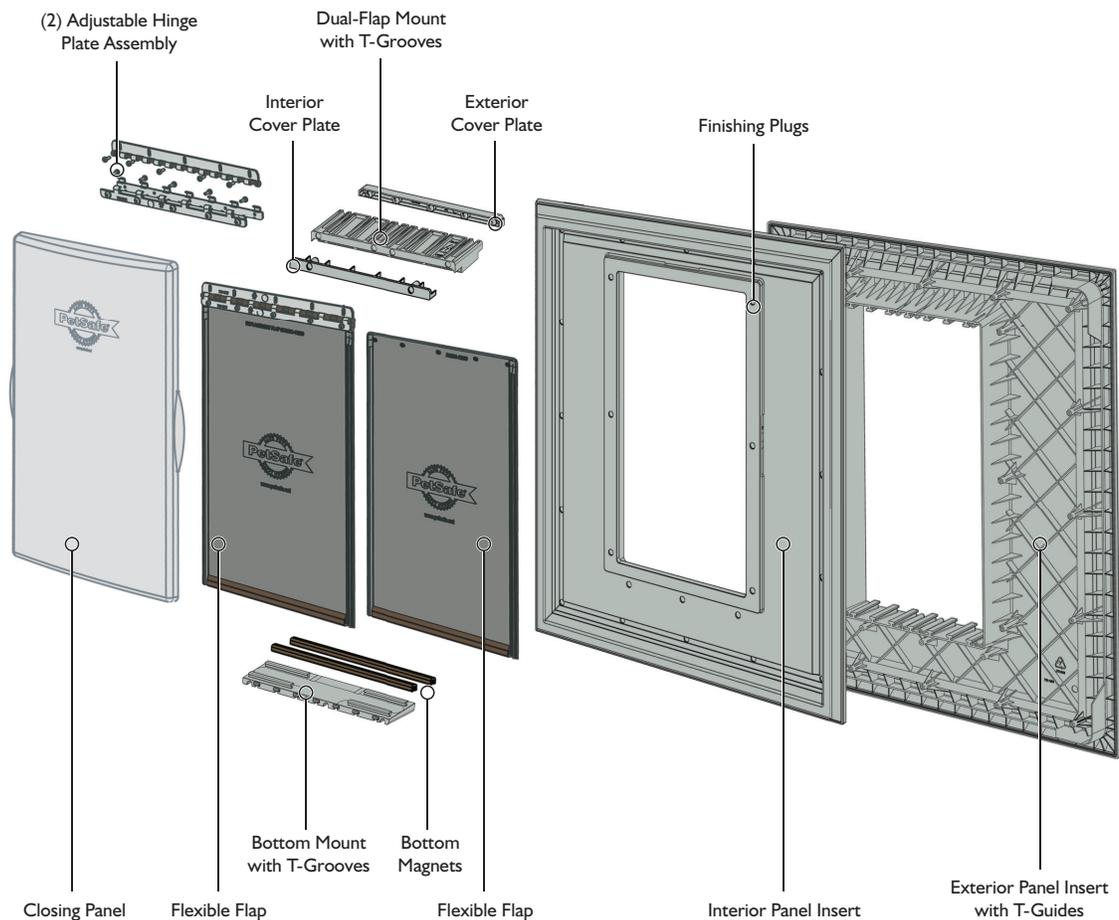
## PRODUCT WARRANTY

To get the most protection out of your one-year warranty, please register your product within 30 days at [www.petsafe.net](http://www.petsafe.net). By registering and keeping your receipt, you will enjoy the product's full warranty and should you ever need to call the Customer Care Center, we will be able to help you faster. Most importantly, PetSafe® will never give or sell your valuable information to anyone. Complete warranty information is available online at [www.petsafe.net](http://www.petsafe.net).

The PetSafe® Panel Pet Door Insert™ was professionally installed by a door manufacturer or a professional door technician; please contact the manufacturer or technician on any questions concerning installation. Any other questions about your PetSafe® pet door can be found by calling PetSafe® Customer Care Center at 1-800-732-2677 or by visiting [www.petsafe.net](http://www.petsafe.net).

To maintain your PetSafe® Panel Pet Door Insert™, please reference the expanded view and replacement parts available on reverse side:

## Expanded View



## Replacement Parts & Accessories

To purchase replacement parts or accessories, contact PetSafe® Customer Care Center at 1-800-732-2677 or by visiting [www.petsafe.net](http://www.petsafe.net).

Description	Part #
Large Replacement Flap	PAC11-11039
Gray Replacement Hardware Kit	MPA00-12085
White Replacement Hardware Kit	MPA00-12118
Closing Panel	MPA00-12828
Gray PetSafe® Panel Blank Insert™	RPA00-12746
White PetSafe® Panel Blank Insert™	RPA00-12117
White Finishing Plugs (50)	MPA00-12823
Gray Finishing Plugs (50)	MPA00-12824
M3.5 x 20mm screws (50)	MPA00-12825

**Flap Replacement/Horizontal Flap Adjustment:** The PetSafe® Panel Pet Door Insert™ uses two PetSafe® large flaps. To replace a flap, simply hold flap up and unscrew the five screws on the lower section of the inboard Hinge Plate. Replace with a new flap and return existing five screws to secure flap back into place. To horizontally adjust a flap, hold flap up and loosen the five screws on the lower section of the inboard Hinge Plate. Adjust flap left or right for a snug fit and tighten screws back into place.

**Vertical Flap Adjustment:** To adjust flap vertically the Interior or Exterior Cover plate will need to be removed, depending on which flap is being modified. Use a small flat head screwdriver to remove Finishing Plugs on the Interior or Exterior Cover. Loosen the five screws on the upper section of the Hinge Plate and adjust flap up or down for a snug fit. Tighten screws back into place and replace Finishing Plugs.

**NOTE:** Vinyl flaps shrink during cold months and stretch in warmer months and may need to be adjusted to ensure a proper fit during seasonal changes.

**Paintable Design:** The PetSafe® Panel Pet Door Insert™ was professionally painted during installation. If you need to repaint your pet door insert, the only parts paintable are the Interior and Exterior Panels, Dual-Flap Mount, Bottom Mount, Interior and Exterior Cover Plates and Finishing Plugs. Any new paintable parts should be primed before painting. T-grooves on the Exterior Panel Insert, the Dual-Flap Mount and Bottom Mount should not be painted to allow movement after installation.

**Closing Panel:** Included with the PetSafe® Panel Pet Door Insert™ is a plastic snap-on closing panel. Convenient, for those times when limiting access for your pet's entry and exit is necessary.

**PetSafe® Panel Blank Insert™:** If you no longer have the need for a pet door, you can replace your PetSafe® Panel Pet Door Insert™ with the Panel Blank Insert™. The PetSafe® Panel Blank Insert™ provides the same paneled look without the pet door and is paintable.

In no event shall Radio Systems® Corporation be liable for any direct, indirect, punitive, incidental, special or consequential damages, or any damages whatsoever arising out of or connected with the use or misuse of this Product. Buyer assumes all risks and liability from the use of this Product.

Under no circumstances will PetSafe® be liable for any labor charges or any expenses whatsoever in connection with the painting, removal, repair or installation of this product.